

# Psychiatry in Berlin

## Information and Orientation



3rd Edition

ENGLISCH

# Psychiatry in Berlin

## Information and Orientation

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## Greetings from the Senator



Dear Reader,

I'm happy to present you the current revision of the brochure 'Psychiatry in Berlin – Information and Orientation'.

Mental health illnesses include those illnesses that hinder those affected and limit their quality of life especially severely. The social and health conditions and personal living conditions influence the daily life of mentally ill people to a large degree. Diverse studies regarding the frequency and the effects of mental illnesses are an expression of increased awareness of the disease patterns involved. The results also advise appropriate treatment at an early stage.

This brochure is intended to provide an overview of the psychiatric services available in the state of Berlin. The first part will introduce you to the contents, goals, and

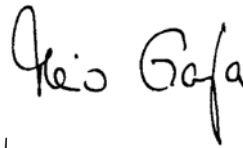
central concepts of psychiatry. Relationships are depicted and explanations of the individual ‚building blocks‘ of the help system are given in order to provide aid to those affected, relatives, professionals, and anyone who is interested. In part two, you will receive an overview of the institutions and services for treatment, support, care, and emergency aid for people affected by mental illnesses or addictions. This section, which provides information about the help situation in the various districts of Berlin, also indicates psychiatric help available close to your own home.

My particular concern is that the obligatory psychiatric care system oriented on the districts of Berlin continues to be enhanced and qualified. This includes achieving continued improvement of the quality of care, for example via visiting committees.

Besides the German version, this guide for psychiatric help is also available in seven of the most frequently spoken foreign languages in our city. All published versions of this Psychiatric Help Guide are also available online at my office’s homepage, where they may also be downloaded.

I’m sure that this edition of „Psychiatry in Berlin“ will be a valuable guide for those affected and those involved with helping them.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ina Schabert'.

Ina Schabert

Senator for Health and Social Services

## Psychiatry in Berlin



The possibility of developing mental illness is something that the majority of the population rejects. Reality, however, tells a different story. A national study (a study conducted by the Federal Health Survey in 1998) indicates that approx. 31% of the national population between 18 and 64 years are likely to suffer from at least one mental disorder over the course of a year. Over 40% of illness-related absences are connected with mental disorders. In Berlin, the rate of illness is disproportionately high, and it has continued to increase over the past years.

Over the last 10 years, the State Government of Berlin, together with local districts, welfare associations, hospitals, and privately practicing doctors and psychologists have undertaken immense measures to develop the local care system for people suffering from

mental illnesses into one of the strongest in the nation.

An extensive network of specialist psychiatrists and psychotherapists spans all of Berlin's districts. Working together with family doctors, most mentally ill people should be able to receive the counseling and treatment that they require. Anyone who requires clinical treatment due to the severity of his illness now has access to this via the respective special department in his local district. The era of large psychiatric hospitals on the edge of the city, where mentally ill people were often treated for months and years at a time, has passed. A close, coordinated cooperation with privately practicing doctors and psychologists, therapeutic groups in day centers, and differentiated aid and support at home has enabled the waiting times in clinics to be drastically reduced. Clinical treatment in Berlin lasts less than 20 days on average.

Access to the regional psychiatric help system is especially important to those people who suffer from mental illness. The districts are responsible for providing care to these people via social-psychiatric services such as contact and counseling offices, and also via a number of employment opportunities and diverse services such as home and daycare.

One very special offer provided by Berlin's districts to its citizens is the development of the 'Berliner Krisendienst' crisis service. Nine locations are distributed throughout all of Berlin, and these offer competent counseling in the evening and at night to people expe-

riencing mental crises, as well as to relatives, neighbors, and friends, and help may also be sent out as required to those in need.

Mental illness is not something exotic that we are never likely to be affected by. We encounter mentally ill people in our lives every day, and the probability that we may also need professional help ourselves at one time, cannot be discounted. Berlin's psychiatric care system is characterized as a differentiated, high-quality, locally accessible treatment and support system.

If you need counseling and help, please contact the providers of these services; their addresses are featured in this brochure.

This brochure is not intended to replace the psychiatric guides of local districts, which describe the help system in the district in

detail. It is also unable to name all privately practicing doctors, psychotherapists, and other services and institutions involved with helping people suffering from mental illness. The goal of this guide is to display central 'switchboards' for helping people suffering from mental illness.

As the State Psychiatry Officer, I encourage you to share your experiences with me. I will ensure that your suggestions are forwarded to the responsible positions. In this way, you help us to continue to improve the available services.



Heinrich Beuscher  
State Representative for Mental Health

**State Representative for Mental Health**  
The Senate Department for Health and Social Services  
Oranienstrasse 106, 10969 Berlin  
**Fax** (030) 9028 2058  
**Email** [Psychiatrie.Beauftragter@sengs.berlin.de](mailto:Psychiatrie.Beauftragter@sengs.berlin.de)  
**Web** [www.berlin.de/lb/psychiatrie/](http://www.berlin.de/lb/psychiatrie/)

# Treatment, Counseling, Crisis Care

## Outpatient Care for Adults

The treatment of mental illness is a service covered by statutory health insurance and provided by privately practicing specialist physicians for neurology, psychiatry, psychotherapy, psychosomatic medicine, and psychotherapy, by privately practicing physicians and psychotherapists, and by family doctors. The Association of Statutory Health Insurance Physicians of Berlin has set up a telephone health guidance service and a psychotherapy hotline for patients:

## Health Guidance Service

Advice on Selecting a Physician:

**Tel.:** 030 / 31003-222

**Fax:** 030 / 31003-50222

**Email:** [gld@kvberlin.de](mailto:gld@kvberlin.de)

## Telephone Service Hours

**Mon - Thurs:** 8:30 a.m. - 1:00 p.m. and  
2:30 p.m. - 4:00 p.m.

**Fri:** 8:30 a.m. - 1:00 p.m.

## Psychotherapy Hotline

Advice on Selecting a Psychotherapist:

**Tel.:** 030 / 31 003-248

## Telephone Service Hours

**Mon - Thurs:** 10:00 a.m. - 1:00 p.m.

For people suffering from mental illness, who are not able to visit a privately practicing doctor or who do not want to, every psychiatric hospital features a special psychiatric department with outpatient care services. This service provides care before

and/or after hospital treatment and enables seamless continuation of treatment.

## Outpatient Care for Children and Youths

The diverse appearance and behavior of mental disorders and illnesses in children and youths requires the explanation of the physical, developmental-psychological, and social context. An intensive collaboration between the treating specialists (e.g. specialist for child and youth psychiatry and psychotherapy) and therapists (psychological psychotherapists, child and youth psychotherapists) with child and youth aid workers and schools is frequently essential in order to guarantee the best possible treatment for young people and their families.

In Berlin, privately practicing specialist doctors for child and youth psychiatry and psychotherapy and psychotherapists are not always located close to home. Information about this is available from the Association of Statutory Health Insurance Physicians in Berlin via the telephone numbers indicated in 'Outpatient Care: Adults' in the following section.

An independent search for privately practicing doctors (for both adults and children and youths) is possible via website of the Association of Statutory Health Insurance Physicians in Berlin (<http://www.kvberlin.de>), the Medical Association of Berlin (<http://www.aerztekammer-berlin.de>), and the Psychotherapists Association of Berlin (<http://www.psychotherapeutenkammer-berlin.de>).



# Treatment, Counseling, Crisis Care

For children and youths suffering from mental illness, who are not able to visit a privately practicing doctor or who do not want to, every special department for child and youth psychiatry and psychotherapy possesses outpatient care services. This service provides care before and/or after hospital treatment and enables seamless continuation of treatment.

## Treatment for Adults at Hospitals

For especially acute illnesses or for special emergencies, people suffering from mental illness and addiction are treated as inpatients, i.e. in and at a hospital's special department for psychiatry and psychotherapy. In all of Berlin's districts, at least one special department is available at a hospital or specialist psychiatric hospital. The path there is short, the hospital is familiar, and mental illnesses are treated here under the same conditions as physical illnesses. The hospital responsible for your district is indicated in this brochure under 'Contact Partners and Addresses.'

These hospitals are obligated to accept people who require treatment. This acceptance obligation includes patients (adults, children, and youths) who are residents of the respective district as well as patients who are presently staying in the district or are temporarily located there.

In Berlin, there are approximately 2,150 beds in our hospitals available to adult people suffering from mental illness. The decision about the number of beds is made

based on specific psychiatric planning parameters that are anchored in the hospital plan for Berlin.

## Day Clinics

Every hospital providing psychiatric care is connected to at least one day clinic. On weekdays, this provides the opportunity for partial inpatient treatment for patients who have completed their inpatient treatment or for whom inpatient treatment is not necessary, but for whom outpatient treatment is insufficient. Evenings, nights, and on weekends, patients live in their regular environment. On the one hand, this makes the large step out of the hospital much easier, and on the other hand, it often makes an inpatient stay unnecessary.

There are currently approx. 650 spaces available in the psychiatric day clinics. The decision about the number of spaces is made based on specific psychiatric planning parameters that are anchored in the hospital plan for Berlin.

## Outpatient Care for Children and Youths in Hospitals

For especially acute illnesses or for special emergencies, children and youths suffering from mental illness and addiction are treated as inpatients, i.e. in and at a hospital's special department for child and youth psychiatry and psychotherapy.

In Berlin, the area of child and youth psychiatry and psychotherapy features six care regions. Each of these is formed by

# Treatment, Counseling, Crisis Care

two neighboring districts. Psychiatric hospital care for children and youths is currently provided via a total of 165 beds and 135 spaces at day clinics. Each region also has access to an outpatient clinic.

Inpatient care mainly provides diagnostics and treatment for apparent child and youth psychiatric illnesses. This form of treatment should only follow exhaustion of all other possible forms of treatment. Day clinic treatment for children and youths has the advantage that they do not need to be removed from their family and social environments.

## Involuntary Treatment

One special form of clinical psychiatry for adults is placement in a hospital for involuntary treatment. Legally appointed involuntary treatment is not included in the regional psychiatric care system, but the hospital operations of the State of Berlin features one location in Reinickendorf (Karl-Bonhoeffer-Nervenlinik) and one in Panikow (Klinikum Buch).

In case adults are responsible for severe criminal offenses and are found to be innocent or partially innocent due to mental illness or abuse of addictive substances, the court will order placement in a psychiatric hospital (in Berlin, this is the Hospital for Involuntary Care). Placement is intended to provide improvement and safety to the patient as well as crime prevention and protection against dangers for the safety of public. Detailed information regarding the Involuntary Care Hospital is available at [www.berlin.de/kmv/](http://www.berlin.de/kmv/). Address: Krankenhaus des

Maßregelvollzugs, Olbendorfer Weg 70, 13403 Berlin, telephone: (030) 90198 - 50 (operator).

Furthermore, the clinic for forensic psychiatry for youths and adolescents of Vivantes - Netzwerk für Gesundheit GmbH (located at the former Karl-Boenhoeffer-Nervenlinik) currently features 18 beds for male and female youths/young adults who have been legally assigned to (temporary) accommodations in a psychiatric hospital or in a detoxification institution (§ 7 JGG). An expansion of this institution is planned; 24 beds are intended to be added in the future.

## Social-Psychiatric Services

‘Social-Psychiatric Services’ are offices of the district health authorities for people suffering from mental illness in Berlin’s districts. Due to easier accessibility, these are also available at multiple locations in each district. The employees (specialist doctors for psychiatry and neurology, social workers, and psychologists) offer help and support for adults suffering from mental illness, an addiction, or a mental disability.

Who are social-psychiatric services available to?

Adults

- suffering from mental illnesses (e.g. depression, psychosis, angst, compulsion),
- in crisis situations,
- for confused elderly people who cannot function alone and require help,
- for mentally disabled people,
- who have problems with alcohol, drugs, medication, and other addictions,

# Treatment, Counseling, Crisis Care

- for relatives, neighbors, and acquaintances of people suffering from mental illness, confused elderly persons, mentally disabled people, and people suffering from addictions.

Counseling, provision of aid, and crisis intervention is accessible via service offices and house calls directly to those affected, to relatives, and to friends and acquaintances for

- personal and material difficulties,
- provision of home care,
- introduction of individual case support procedures,
- clarification of questions regarding legal care,
- provision of outpatient and inpatient care,
- questions involving therapy options and crisis intervention, including placement of the mentally ill according to law.

Social-psychiatric services works closely together with other providers in the district and the inter-regional area to supply extensive outpatient and inpatient care.

Employees of Social-Psychiatric Services may be reached from Monday to Friday 8:00 a.m. - 4:00 p.m. On Thursdays, a late call hour is available until 6:00 p.m. for most districts. During these times, Social-Psychiatric Services are also responsible for emergency psychiatric aid in the respective district. The primary goal is to exhaust all options for help in order to avoid involuntary measures. In case of personal danger or danger to others, the doctor will decide according to the law regarding people suffering from mental illness.

## Child and Youth Psychiatry Services

‘Child and Youth Psychiatric Services’ are counseling offices assigned to the health department or individually to the youth department at various district offices.

These offer parents

- who are concerned about the emotional, mental, physical, and social development of their children
- Youths who are having difficulties with their parents, teachers, or peers, who display learning or performance difficulties, or who have drug problems
- Families experiencing difficulties raising their children or in which relationship problems cannot be solved independently

the following services:

- medical and psychological diagnoses and treatment
- crisis intervention
- counseling for parents and families
- recommendations, mediation, introduction, and expert support involving the various benefactors
- counseling involving all case support procedures in close cooperation with youth organizations and schools
- professional diagnoses for government agencies and offices
- cooperation with all caregivers in the various aspects of a child’s life with consent of the parents.

In case of problems and difficulties such as

- physical, mental, and social development (e.g. motor skills, perception, language, con-

# Treatment, Counseling, Crisis Care

- centration, intelligence, and relationships)
- scholastic development (e.g. reading and spelling difficulties or difficulties calculating, aversion to school, refusal to go to school, fear of tests and failure)
- attention deficit and hyperactivity disorder (ADHD)
- social-behavioral abnormalities (e.g. aggression, lying, stealing, social isolation)
- behavioral abnormalities involving physical disorders (e.g. eating disorders, bed wetting)
- emotional disorders (e.g. fears, withdrawal, depressions, attachment disorders)
- psychosomatic complaints (e.g. nausea, stomach and headaches)
- neurotic disorders (e.g. compulsions)
- psychotic illnesses
- violence, abuse, addiction
- questions regarding child-raising (e.g. setting limits)
- separation anxiety and youth crises
- family communication and relationship problems
- family stress and crises (e.g. separation, divorce, death, chronic illness)
- problems within the context of cultural background and integration

parents, youths, and families may turn to Child and Youth Psychiatric Services. In special cases, observation and counseling will be provided in daycare centers and schools, and house calls will be available.

## **Berliner Krisendienst (Berlin Crisis Service)**

The Berliner Krisendienst provides help and support for people in emotional need and experiencing psychiatric emergencies. The reasons that people contact crises services are very diverse, including mental illness, suicidal thoughts, traumatic experiences, depression, fears and panic, mental disability, separation and loss, addiction problems, family and partner conflicts, and many others. The support provided by Berlin's crises service is directed at people living close to those affected such as a partner, a relative, a girlfriend or boyfriend, a colleague, or a neighbor. These people often require information and advice or they require support themselves due to severe stress.

The Berliner Krisendienst also offers its support to professional help organizations and to the general emergency system. Doctors, therapists, employees of social institutions, and the police and fire fighters can benefit from crisis service at any time, especially in case of emergency. The Berliner Krisendienst is available around the clock, 365 days a year.

Distributed throughout the entire city of Berlin, 9 regional counseling centers are open daily from 4:00 p.m. - 12:00 a.m. (addresses and telephone numbers are available via the district pages in this brochure or online at [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)). During these times, those seeking help will receive telephone support or support directly in one of the counseling offices. Prior

# Treatment, Counseling, Crisis Care

registration is not required in this case, and help is free of charge and anonymous upon request. In especially urgent and acute situations, employees of the Berliner Krisendienst are prepared to travel. Our psychiatric specialists are on-call and may be dispatched quickly and at all times.

Outside of these main hours, the Berliner Krisendienst offers the same quality of inter-regional on-call support services and help during the night and daytime (12:00 a.m. - 4:00 p.m.). The counseling offices involved with this are located in the Mitte area (Krausnickstr. 12a, 10115 Berlin-Mitte). People requiring help may reach on-call services with any of the telephone numbers of the Berliner Krisendienst (automatic forwarding after 12:00 a.m.). On workdays (8:00 a.m. - 4:00 p.m.), information and support will only be provided via telephone.

## Contact and Counseling Centers

Contact and Counseling Centers are open to any person suffering from mental illness, their relatives, or anyone who is interested. Counseling and Contact Centers provide contact services, recreation time organization, participation in group programs, and individual counseling appointments. Special services and events provided here include group trips, excursions, cultural and sporting events, musical performances, and warm lunches. Self-help groups also meet here to provide mutual support with individual problems without direction by specialists. Various services like contact and counseling centers, employment opportunities, day centers, and other forms of

care are often bundled together in a single building. This offers visitors the advantage to organize more flexibly and individually according to their current living situation. For example, visitors may receive day center support or try to find employment opportunities at counseling and contact centers. Vice versa, day center visitors or those seeking employment opportunities may also take advantage of contact and counseling services.

## Counseling Centers for People Suffering Addiction to Alcohol or Medication

In case alcohol and/or medication become problematic, counseling centers for people suffering from addiction to alcohol and medication offer professional help. Besides help for those affected, support is also available for those affected by proxy such as family members, partners, friends, workplace colleagues, and so on.

Counseling offices provide advice and support for addictions and outpatient therapy (individual and group therapy). They provide detoxification and withdrawal treatment, and in self-help groups, they provide help concerning social and practical questions and inform regarding counseling services at other institutions, e.g. debt counseling and child-raising and family counseling centers. Every district in Berlin features counseling centers for people suffering from addiction to alcohol or medication. These are partially directed as counseling centers, i.e. counseling is also available for addiction to illegal substances.

# Living and Everyday Organization

The services described here within the scope of home care and day centers are provided in collaboration with the 'Psychiatry Steering Committee' for the patient's respective home district. These steering committees determine the current level of help required by those affected and suggest appropriate measures. This may take the form of therapeutic shared accommodations, individual care in a private apartment, care in a day center, or also especially intensive care in a transitional home. A broad palette of individual support services is available. During mediation, individual care requests such as mixed gender or female or male-specific shared accommodations will be responded to depending on the possibilities available. The Psychiatry Steering Committee normally works together with the service providers, benefactors (case management), hospital area, social-psychiatric services, psychiatry coordination, additional participants (e.g. from care services), and those seeking help themselves, provided this is requested. Decisions concerning the measures to be approved are made by the benefactor of the respective district office (case management). More information about the services available in your district and the processes involved is available from the psychiatry coordination, social-psychiatric services, or case management in your district office.

## Home Care

Home care support for people suffering from mental illness and those suffering from an addiction helps to manage everyday

needs, from organizing the day to making contact and support during the search for recreation, employment, and training. The goal and the approach as well as the scope of concrete services depend on the individual needs of the person in care. Care may be provided at home care or in shared accommodations. Support in care homes and transition homes is also available, but unfortunately not in all of Berlin's districts.

Besides the supported accommodations available within the scope of regional obligatory care in each of the city's 12 districts, Berlin also offers individual inter-regional services. For example, home care services are available for gay men suffering from mental illness, for mentally ill young people at risk of suicide, for people suffering from mental illness and addiction, and for women suffering from addiction.

On 1 July 2010, the statute prescribing enhanced self-determination, participation, and protection of people in community-supported accommodations (Wohnteilhabetgesetz – WTG) became effective. Besides inpatient institutions, shared accommodations for people requiring care and handicapped people who receive care and support services became anchored in this successor statute to the federal care home act for the first time. These shared accommodations may be checked in the future as required in order to ensure the level of protection required for inhabitants. The particular aspects of this new law and

# Living and Everyday Organization

the provisions associated with it are available online at <http://www.berlin.de/sen/soziales/berliner-sozialrecht/sonstige/index.html>.

## **Day Centers**

In day centers, people suffering from mental illness and addiction are cared for during the day outside of their own apartment. Home care offers help organizing daily activities, support making contacts, and encourages the search for recreation, employment, and training. The group activities and recreational services that are introduced may also be taken advantage of.

# Employment, Recreation, and Training

Work has central importance in every person's life. This also applies to people suffering from severe mental illness. Even after counseling due to mental illness, the question about recreation and employment remains, since very few can, want to, and should be treated and cared for the entire day. 'Work' means more than a job as part of the general labor market, it means a broad range of employment options. This may be a volunteer service, work at a day center, work and recreational therapy, hourly civil service work, employment at a day center for disabled persons, participation in activities at the employment office, schooling and training, or employment at an integration company. Especially for people suffering from mental illness, the company 'Soziale Unternehmen Berlin' is a market leader that provides services for rehabilitation, integration, and earning opportunities. Information is available online at [www.soziale-unternehmen-berlin.de](http://www.soziale-unternehmen-berlin.de).

The opportunity to participate in vocational training that is suitable to the needs of young adults suffering from mental illness is also available. Training is provided in vocational workshops (in Berlin at the BBW-RKI: [www.drk-berlin.de/rkinstitut/index.htm](http://www.drk-berlin.de/rkinstitut/index.htm)). Information about funding and registration is available at local employment offices.

## Job Opportunities

Some employment is available via the regional psychiatric care system, job opportunities in Berlin that are partially publicly financed. Job opportunities provide chronically men-

tally ill people the option to work at low-level recreation or employment, even if they are not permitted to earn as per the provisions set out in SGB II. Upon request, participants can attempt different jobs at flexibly scheduled work times. Job opportunities take the level of performance of chronically mentally ill persons into account, so they are developed for them especially. The work is remunerated with low-level pay.

## Workshops for Disabled People

The services provided by workshops for disabled people are aimed at people with disabilities who are not yet able to be or who will not be able to be employed via the general labor market, but who are nevertheless in a position to perform a certain degree of work and fulfill the requirements for acceptance to the program. The workshops must accept all disabled people regardless of the type and severity of their disability.

After an initial phase, which determines whether the workshops are a suitable institution, a two-year program for improving participation in working environments generally follows in the vocational training area of the workshops. For people with disabilities who are not able to find work via the general labor market or a certification or training program following these activities, the workshops offer a broad range of employment positions that are designed to be as appropriate as possible for the various levels of performance, development opportunities, and suitability and desires of the participants. The vocational training and employment program also includes exter-



# Employment, Recreation, and Training

nally located positions in the general labor market.

The state of Berlin features 17 workshop operators and currently over 8,000 workshop positions in numerous commercial establishments, which are distributed throughout the entire city. Besides four workshop operators that are focused especially on supporting people with emotional disabilities, people with emotional disabilities are also accepted by all of the other workshops. Information about the vocational involvement in workshops for disabled people is provided by rehabilitation organizations, especially social aid organizations (district offices), the Federal Labor Ministry (employment offices), and old age pension organizations. Of course, information is also available from any of the workshops. Corresponding links are provided on the website of the *Landesarbeitsgemeinschaft der Werkstätten für behinderte Menschen in Berlin e.V.* at [www.wfbm-berlin.de](http://www.wfbm-berlin.de). An extensive overview is provided by the website of the *The Senate Department for Health and Social Services* at [www.berlin.de/sen/soziales/behinderung/erwerbsleben/index.html](http://www.berlin.de/sen/soziales/behinderung/erwerbsleben/index.html).

## Integration Projects

Integration projects provide employment to people with disabilities for whom integration into a working environment in the general labor market is especially difficult due to the type and severity of their disability. In particular, this involves people with mental or physical disabilities or severe physical, sensory, or multiple disabilities. Participants leaving workshops for disabled

people and special schools are also the target group of these integration projects. In contrast with other companies in the general labor market, integration projects offer severely disabled people support during their work that is provided by social-pedagogically trained staff. The acquisition of profit alone does not determine entrepreneurial activities. The goal of a company to provide employment to severely disabled people and to foster vocational and social participation stands in the foreground.

The state of Berlin features 25 integration projects with a total of approx. 500 employees, of whom 250 people with disabilities are active in services such as gardening and landscaping, cleaning services, painting, catering, whole grain bakeries, and party services. Addresses for integration projects are available at [www.soziale-unternehmen.de](http://www.soziale-unternehmen.de). More information is also available from the *Berlin Office for Integration* by calling (030) 9012 - 7162.

# Special Interest Groups and Complaint Offices

## Affected Persons' Associations

Affected persons' associations are a component of special interest groups for people suffering from mental illness. More information is available from the Bundesverband Psychiatrie-Erfahrener e.V. (BPE) at [www.bpe-online.de](http://www.bpe-online.de) or by calling (0234) 6870 5552 (open Monday to Thursday from 10:00 a.m. - 1:00 p.m.).

The state organization of the BPE is the Berliner Organisation Psychiatrie-Erfahrener und Psychiatrie-Betroffener (BOP&P) e.V. The goal of the association is the development of self-help groups, information, and the exchange of experiences, public service work, and the representation of Berlin's psychiatric community on all levels with the appointment of a representative.

### Contact:

**Berliner Organisation Psychiatrie-Erfahrener und Psychiatrie-Betroffener (BOP&P) e.V.,**

Belziger Str. 1, 10823 Berlin,

**E-Mail** [boppev@web.de](mailto:boppev@web.de),

**Web** [www.bpe-online.de/bopp.htm](http://www.bpe-online.de/bopp.htm)

## Support for Relatives

When a family member becomes mentally ill, the illness often also becomes a severe challenge for relatives and dependents. For example, information, counseling, and support is available to relatives and dependents from Angehörigen psychisch Kranker - Landesverband Berlin e.V.

### Contact:

**Geschäftsstelle ApK e. V.**

**Berlin-Wilmersdorf,**

Mannheimer Str. 32, 10713 Berlin,

**Phone** 030 863 957 01 oder

**E-Mail** [info@apk-berlin.de](mailto:info@apk-berlin.de),

**Web** [www.apk-berlin.de](http://www.apk-berlin.de)

### Opening hours:

Mon and Tues 10:00 a.m. - 6:00 p.m.,

Wed and Thurs 10:00 a.m. - 2:00 p.m. and

Fri 10:00 a.m. - 1:00 p.m.

## Self-help

Self-help is a part of Berlin's health and social services program that is absolutely critical, since it provides information and support to those affected. Many self-help groups meet at contact and counseling centers for people suffering from mental illness, addiction counseling centers, or self-help contact centers, which are available in every district. If you are looking for a self-help group for your illness or if you would like to found one yourself, then please contact these institutions.

Addresses of contact and counseling offices for people suffering from mental illness and addiction counseling offices are available in this brochure under 'Contact Partners and Addresses'. To find out which self-help contact offices are present in your area, please visit [www.sekis.de](http://www.sekis.de).

# Special Interest Groups and Complaint Offices

## Complaint Offices

The services provided by complaint offices are directed at citizens suffering from mental disorders and disabilities and their relatives and dependents. Complaint offices accept suggestions and complaints, provided these are connected with medical or other outpatient treatments/therapies or psycho-social care in an environment outside of a clinic. They provide advice (no legal advice!) and support those submitting complaints with the acknowledgement of their rights. In all cases, complaint offices operate as independent instances together with institutions providing psychiatric and psycho-social care, and it is in the interest of all involved that an amicable solution to the problem is able to be found. Numerous district complaint centers are available in Berlin, e.g. in Lichtenberg, Reinickendorf, Spandau, and Tempelhof-Schöneberg.

Furthermore, the 'Beschwerde- und Informationsstelle Psychiatrie in Berlin' (psychiatric complaint and information center in Berlin) operate independently throughout the city. In cooperation with additional complaint centers, it accepts complaints from participants, relatives, and coworkers and also offers additional services, e.g. counseling in different languages.

## Contact:

**BIP – Beschwerde- und Informationsstelle Psychiatrie**

Grunewaldstraße 82, 10823 Berlin

**Phone** (030) 789 500 360

**Fax** (030) 789 500 363

**Mail** [info@psychiatrie-beschwerde.de](mailto:info@psychiatrie-beschwerde.de)

**Web** [www.psychiatrie-beschwerde.de](http://www.psychiatrie-beschwerde.de)

# Planning, cooperation, networking

## State Psychiatric Advisory Council

The member of the senate responsible for health appoints a state psychiatric advisory council from a group of specialists that advises on questions about appropriate care for people suffering from mental illness. The legal basis for the appointment and activities of the psychiatry advisory council in the state of Berlin is formed by Berlin's laws on the mentally ill.

## Psychiatry Advisory Council in the Districts

Analog to the state psychiatric advisory council, a psychiatric advisory council is appointed from a group of specialists in each district that advises the district counselor and the respective district health council on questions about appropriate care for people suffering from mental illness. The legal basis for the appointment and activities of the psychiatry advisory council in the state of Berlin is formed by Berlin's laws on public health services.

## Psychiatry Coordination

Along with the increased responsibility of the districts that accompanies provision of aid to people suffering from mental illness, the need for coordination and control of the district help system has also increased. The psychiatry coordinators that are active in all of Berlin's districts play a central role in this work. Their duties include planning, control, and coordination of community psychiatric services in close collaboration with service providers involved in care. They are also a contact partner for those affected, relatives,

and employees of service providers and institutions involving psychiatric treatment, support, and care. Qualitative development and adjustment of the psychiatric care system to incorporate new treatment and care methods and legal conditions is the permanent task of the psychiatry coordination.

## Addiction and Drug Help Coordination

Besides the psychiatry coordination, addiction help coordinators or addiction counselors are active in every district in Berlin. The assignment of tasks and functions is organized according to different focuses in the respective districts. Essentially, addiction help coordinators respond to questions involving need for the services, develop and coordinate services within the addiction help system, provide special counseling and information to professional counselors and to affected citizens, in some cases. They form a contact center for all of the services and organizations involved with drug and addiction problems within a district, and they are indicated in this brochure under 'Contact Partners and Addresses'.

## Psycho-Social Working Group

The psycho-social working group is a meeting place for psychiatric professionals from all institutions, agencies, associations, and for those affected by mental illness and their relatives in all of the city's districts in order to exchange information about care available in the districts. The working group fosters cooperation between everyone involved in providing care to people suffering from mental illness, and it reports from

# Planning, cooperation, networking

respective civic offices regarding its perception of the service guarantees for community psychiatric care.

## Associations

As a reaction to the increased requirements of care quality, psychiatric associations have been founded over the past few years in several of the city's districts. Service providers and institutions combine together to form associations in a region/district, in order to improve care for people suffering from mental illness or addiction by providing existing services more effectively.

For example, active network of support services enable improved transfer of people being treated in hospitals into outpatient environments (family doctors). Treatment, care, and continued support for those affected can usually be provided better via an association. This enables repeated clinic stays or premature admission to a home of an affected person to be avoided. Associations enable deficiencies and bottlenecks in care to be visible earlier for correction. Co-operative training and education services help ensure the quality of association work. The following forms of association are available in Berlin:

- Community psychiatric association
- Geriatric and geronto-psychiatric association
- Addiction and Drug Associations

Under the direction of the district, the community psychiatric association combines organizations and services providing psychiatric care, benefactors, affected people and

their relatives with the purpose of setting up a community-based psychiatric help network focused on individual cases and developing this network further. This association was developed and tested in Berlin for the first time in the district of Reinickendorf.

The geriatric geronto-psychiatric association is a fusion of institutions providing aid to senior citizens and psychiatry to a care region that helps physically and mentally impaired people, elderly people according to their individual needs. These associations are present in all districts.

The addiction association cooperates within a district with agencies and institutions in the area of addiction prevention and help for those suffering from addiction. The goal is the assurance and improvement of the quality of life of those at risk of addiction and those suffering from addiction. Addiction associations are not yet available in every district.

# Connection Points to other Services

## Child and Youth Aid

Child and Youth Aid includes a number of tasks and institutions that have grown historically and that are intended to accompany, foster (e.g. with recreational, educational, and counseling services), and support (e.g. in stress, emergency, and crisis situations) young people alongside schools and family throughout the stages of their upbringing and education. Youth aid services also watch over the well-being of the child and they are obligated to intervene in case children and young people are at risk and threatened as a result of their living situation (child protection services: [www.berlin.de/kinderschutz](http://www.berlin.de/kinderschutz)). The task of child and youth aid is defined in the Sozialgesetzbuch VIII (child and youth aid act).

The target groups are

- children younger than 14 years old,
- youths between 14 – 18 years old, and
- young adults between 18 and 27 years old.

Cooperation between children and youth psychiatry and psychotherapy and child and youth aid is relevant in case problems experienced by young persons reach a level equivalent to an illness, meaning they require special medical treatment. Help is also provided vice versa situations, in case the need for social-pedagogical help and support becomes apparent following treatment at a children's or youth psychiatric clinic. Another frequent cooperative partner in this context is the school. The youth office in the respective district decides together with those involved concerning individual help

planning to determine what is best for children and youth according to their situation. Information about the services provided by children's and youth aid and schools is available online at [www.berlin.de/sen/bwf/](http://www.berlin.de/sen/bwf/).

## Elderly People in Need of Care

Essentially, all of the components of the psychiatric supply network in a district are also available to elderly people suffering from mental illness. For people requiring care with an increased need for services according the long-term care insurance act should be checked individually to determine which services are most suitable for their needs.

Care services may be provided by the help system either via outpatient (care services, home care), partially inpatient (daily care, short-term care), or inpatient (home) clinics. Since its introduction in 2002, the supplementary care services act has reserved additional counseling and care services for people with severely limited daily competence requiring care (people suffering from dementia, mental illness, and mentally disabled people), especially for those in need of outpatient services or low-level care services. The recently introduced care support points are free counseling centers for those in need of care, for people at risk of requiring care, for handicapped people, and for relatives with questions concerning care. They inform concerning services provided by long-term care insurance, health insurance, and selecting and claiming services provided by national or state-level social services and help services. Care support

## Connection Points to other Services

points in Berlin are listed at [www.pflegestuetzpunkteberlin.de](http://www.pflegestuetzpunkteberlin.de).

For more information about this please visit us online at [www.berlin.de/pflege](http://www.berlin.de/pflege) or ask at public health care centers. This broad spectrum of counseling and care services for the elderly and for psychiatric help is also available to those affected and their relatives during crisis situations. In order to coordinate help optimally according to the needs of each individual case, each district features geriatric geronto-psychiatric associations that provide support to people in need of care suffering from mental impairment and their relatives and dependents. The goal of this active cooperation is especially the avoidance of repeated clinic stays or premature placement of those affected in a home. Information about services available to people suffering from geronto-psychiatric illnesses are available from district psychiatry coordinators and from the elderly planning department at the social services offices in any district.

The Senate Department for Health and Social Services provides information regarding the care system for the people around elderly patients and patients in need of care. The central telephone number is (030) 9028-0. More information about is available online at [www.berlin.de/sen/ias](http://www.berlin.de/sen/ias).

### Help for Female Victims of Violence

Physical violence is one of the greatest health hazards to women. A study performed by the University of Osnabrück, for example, determined that 22% of all

women, i.e. every 5th woman, who contacts health services, has been the victim of gender-based violence to a degree that has negative consequences on her health. Studies prove that experiences involving violence can have grave effects on the mental health of women.

Depending on the need for support, affected women have access to diverse anti-violence organizations (especially escape and home organizations) or psychiatric aid services. Addresses and telephone numbers and additional information about anti-violence organizations are presented online via the homepage of the Senate Department Labor, Integration, and Women's Issues (<http://www.berlin.de/sen/frauen/gewalt/index.html>). The section 'Crises and Emergency Numbers for Adults' in this brochure also features initial contact centers.

### Addiction and Drug Help

Help for people suffering from addiction and drugs covers a broad spectrum of services. Low-level contact services provide survival help free of preliminary conditions as a way to motivate people suffering from addiction to take the first steps out of addiction beyond direct care. This also includes street work. Counseling centers inform, counsel, and accompany those suffering from an addiction and help by providing additional services. Outpatient and inpatient therapy institutions offer long-term withdrawal treatment. The services for substitutes and the procedures connected with therapy like living options and certification and employment opportunities complete

## Connection Points to other Services

the help spectrum. The goal is that every person who wants to do something about their own substance abuse and/or dependency should be able to find the necessary help.

Specific addresses are available in the brochure 'Addiction, Drugs, Counseling & Help' from the The Senate Department for Health and Social Services and the State Office of Berlin against the Dangers of Addiction. The brochure may be downloaded from <http://www.sucht-drogen-rat-hilfe.de> or ordered via the corresponding link.

### Help for the Homeless

The first help station in case of homelessness is the social services office in the district in which your last home was located. Concrete help will be provided to you there and you will receive individual counseling. Please contact us for counseling at the first sign that you may lose your home. Homelessness can often be hindered if existing rights and options are taken advantage of at an early stage.

In case additional help is required because of mental illness or addiction, social-psychiatric services in the district are available as a contact partner.



# Emergency Telephone Numbers

## Children and Youth Crisis and Emergency Numbers

### Children's emergency services

Gitschiner Str. 48/49, 10969 Berlin (Kreuzberg)

**Phone** (030) 61 00 61 around the clock

**Web** [www.kindernotdienst.de](http://www.kindernotdienst.de)

For children in emergencies and crises

Counseling over the telephone or in person, anonymous upon request, crisis intervention on-location with families, fast and unbureaucratic help, shelter for children under 14 years old, short-notice acceptance of children into group living arrangements, counseling, and short-notice acceptance due to domestic violence.

### Youth Emergency Services

Mindener Str. 14, 10589 Berlin

**Phone** (030) 61 00 62 (around the clock) or  
free national telephone number: 0130 – 865 252

Youth emergency services are available around the clock to provide 'first aid' in case of crisis situations. They also provide short-notice accommodations for youths and further help as required.

### Girls' Emergency Services

Mindener Str. 14, 10589 Berlin

**Phone** (030) 61 00 63 (around the clock)

**Web** [www.maedchennotdienst.de](http://www.maedchennotdienst.de)

For girls between 12 and 21 years old, counseling and help is available in case of violence and/or abuse, unwanted pregnancy, feelings of helplessness, discrimination, no accommodations for the night, etc.

### Crisis accommodation - contact:

Obentrautstr. 53, 10963 Berlin

**Phone** (030) 2100 3990 around the clock,

Crisis accommodations for girls between 12 – 21 years old in emergency and crisis situations for girls of any cultural background

# Emergency Telephone Numbers

## Child Protection Center

Counseling centers: Juliusstr. 41, 12051 Berlin (Neukölln) and  
Freienwalder Str. 20, 13055 Berlin (Hohenschönhausen)

**Phone** 0800 – 111 0 444 Mon – Fri 9:00 a.m. – 8:00 p.m., Sat and Sun 2:00 p.m. – 6:00 p.m.

**Web** [www.kinderschutz-zentrum-berlin.de](http://www.kinderschutz-zentrum-berlin.de)

For children, youths, and parents experiencing domestic crises, also anonymous upon request; children's group living arrangements available up to 14 years old in Steglitz.

## Neuhland Crisis Services

Nikolsburger Platz, 10717 Berlin (Wilmerdorf)

**Phone** Tel. (030) 873 01 11,

Mon – Fri 9:00 a.m. – 6:00 p.m. (answering machine around the clock)

**Web** [www.neuhland.de](http://www.neuhland.de)

For children, youths, young adults (suicidal tendencies) and relatives; anonymous counseling upon request, online counseling and via chat; crisis accommodations available in Wilmerdorf.

## Adult Crisis and Emergency Numbers

### Telephone Emotional Support

**Phone** 0800 - 111 0 111 around the clock – free of charge

**Web** [www.telefonseelsorge-berlin.de](http://www.telefonseelsorge-berlin.de)

Counseling and emotional support services provided by the evangelical and catholic churches for people experiencing crises, anonymous and confidential.

### Ecclesiastical Telephone Emotional Support in Berlin

**Phone** 0800 - 111 0 222 around the clock – free of charge

**Web** [www.berliner-telefonseelsorge.de](http://www.berliner-telefonseelsorge.de)

Counseling and talk services for people experiencing crises situations.

### BIG-Hotline

**Phone** (030) 611 03 00 daily from 9:00 a.m. – 0:00 a.m.

**Phone** [www.big-hotline.de](http://www.big-hotline.de)

Initial contact center for incidents involving domestic violence for affected women, relatives, persons confronted with the topic of domestic violence in their profession (e.g. police, hospitals, physicians, and teachers). Upon request, multiple languages are available, anonymous.

# Emergency Telephone Numbers

## LARA –

### crisis and counseling center for female victims of rape and sexual harassment

**Phone** (030) 216 88 88, Mon - Fri 9:00 a.m. – 6:00 p.m.

**Web** [www.lara-berlin.de](http://www.lara-berlin.de)

Counseling and support for female victims of rape, sexual attacks or assaults, and sexual harassment, no matter how long ago the incident took place. Counseling via email and anonymous upon request.

## Women's crisis telephone

**Phone** (030) 615 42 43, Female immigrant's counseling (030) 615 75 96

**Web** [www.frauenkrisentelefon.de](http://www.frauenkrisentelefon.de)

For women experiencing difficult situations, in an acute crisis; information (in Afghani, Persian, and Polish) regarding counseling offices, women's projects, therapy organizations, self-help groups, and services involving other projects and institutions in their mother tongue. Counseling via email or chat

## Women's night café

Friesenstr. 6, 10965 Berlin (Kreuzberg)

**Phone** (030) 6162 0970

**Web** [www.wildwasser-berlin.de](http://www.wildwasser-berlin.de)

Nightly crisis center for women at the Wildwasser Frauenladen, during the evening from Friday to Saturday, Saturday to Sunday, Wednesday to Thursday, and during the night on holidays from 8:00 p.m. to 2:00 a.m., ground-level access, disabled toilet not available.

## ,Pflege in Not' crisis telephone line

Körtestr. 9, 10967 Berlin (Kreuzberg), Fax: (030) 694 69 94

**Phone** (030) 6959 8989, Mon, Wed, and Fri 10:00 a.m. - 12:00 p.m. (answering machine around the clock)

**Web** [www.dw-stadtmitte.de](http://www.dw-stadtmitte.de)

**Email** [pflege-in-not@dw-stadtmitte.de](mailto:pflege-in-not@dw-stadtmitte.de)

A female team of social workers, a medical nurse, and a psychologist provides help to those affected, relatives, and acquaintances.

## Mitte

### **Coordination at the Mitte District Office**

#### **Koordination im Bezirksamt Mitte**

##### **Psychiatriekoordination**

Reinickendorfer Str. 60b, 13347 Berlin

**Phone** (030) 9018 - 43032

**Fax** (030) 9018 - 4884 3032

**Email** stefan.kolodziejczak@ba-mitte.verwalt-berlin.de

**Web** www.berlin-mitte.de

##### **Suchthilfekoordination**

Reinickendorfer Str. 60b, 13347 Berlin

**Phone** (030) 9018 - 43029

**Fax** (030) 9018 - 4884 3029

**Email** clemens.kolling@ba-mitte.verwalt-berlin.de

##### **Home Care and Daycare**

#### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Psychiatrie**

#### **Informationen über Psychiatriekoordination**

**Phone** (030) 9018 - 43032

#### **Nachfragen und Anmeldungen für Wedding und Gesundbrunnen**

##### **Anmeldung über Sozialpsychiatrischen Dienst**

**Phone** (030) 9018 – 45205 oder 45206

#### **Nachfragen und Anmeldungen für Tiergarten und Mitte**

##### **Anmeldung über Sozialpsychiatrischen Dienst**

**Phone** (030) 9018 – 33268 oder 33279

### **District Office Social-Psychiatric Services**

#### **Sozialpsychiatrischer Dienst des Bezirksamtes**

##### **Standort Tiergarten**

Regionen Tiergarten und Mitte

Mathilde-Jakob-Platz 1, 10551 Berlin

**Phone** (030) 9018 - 33268 (Tiergarten), 9018 - 33347 (Mitte)

**Fax** (030) 9018 - 33248 (Tiergarten), 9018 - 33349 (Mitte)

**Email** SozialpsychDienst@ba-mitte.verwalt-berlin.de

**Web** www.berlin-mitte.de

# Mitte

## **Standort Wedding**

Regionen Wedding und Gesundbrunnen

Reinickendorfer Str. 60 b, 13347 Berlin

**Phone** (030) 9018 - 45212

**Fax** (030) 9018 - 884 52 12

**Email** SozialpsychDienst@ba-mitte.verwalt-berlin.de

**Web** www.berlin-mitte.de

## **District Office Child and Youth Psychiatric Services**

### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Mathilde-Jakob-Platz 1, 10551 Berlin

**Phone** (030) 9018 - 33241

**Email** KJPD@ba-mitte.verwalt-berlin.de

**Web** www.berlin-mitte.de

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Mitte**

Krausnickstr. 12A, 10115 Berlin

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 10 und täglich von 0.00 von 16.00 Uhr über die Nacht- und Tagbereitschaft des Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 129

**Email** region.mitte@berliner-krisendienst.de

**Web** www.berliner-krisendienst.de

## **Special Department for Psychiatry and Psychotherapy**

### **(Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie**

#### **(Pflichtversorgung für den Bezirk)**

Psychiatrische Universitätsklinik der Charité im St. Hedwig-Krankenhaus

#### **Abteilung für Psychiatrie und Psychotherapie**

Versorgungsregionen Tiergarten und Wedding

Große Hamburger Str. 5 - 11, 10115 Berlin

**Phone** (030) 2311 - 0

**Email** st.hedwig@alexius.de

**Web** www.alexius.de

## Mitte

**Charité - Universitätsmedizin Berlin Campus Charité Mitte**

**Klinik für Psychiatrie und Psychotherapie**

**Versorgungsregion Mitte**

Charitéplatz 1, 10117 Berlin

**Phone** (030) 4505 - 0

**Web:** <http://psy-ccm.charite.de>

**Jüdisches Krankenhaus Berlin**

**Klinik für Psychiatrie und Psychotherapie**

**(Schwerpunkt: Behandlung von Suchterkrankungen)**

Heinz-Galinski-Str. 1, 13347 Berlin

**Phone** (030) 4994 - 2461/ -2

**Fax** (030) 4994 - 2503

**Email** [psychiatrie@jkb-online.de](mailto:psychiatrie@jkb-online.de)

**Web** [www.juedisches-krankenhaus.de](http://www.juedisches-krankenhaus.de)

### **Day Clinics**

#### **Tageskliniken**

**Psychiatrische Universitätsklinik der Charité im St. Hedwig-Krankenhaus**

Tagesklinik für Psychiatrie und Psychotherapie

Versorgungsregion Tiergarten

Große Hamburger Str. 5- 11, 10115 Berlin

**Phone** (030) 2311 - 2934

**Email** [st.hedwig@alexius.de](mailto:st.hedwig@alexius.de)

**Web** [www.alexius.de](http://www.alexius.de)

**Tagesklinik für Psychiatrie und Psychotherapie**

**Versorgungsregion Wedding**

Müllerstr. 56 - 58, 13349 Berlin

**Phone** (030) 450002 - 0

**Email** [st.hedwig@alexius.de](mailto:st.hedwig@alexius.de)

**Web** [www.alexius.de](http://www.alexius.de)

**Psychiatrische Universitätsklinik der Charité im St. Hedwig-Krankenhaus**

**Gerontopsychiatrisch- Psychotherapeutische Tagesklinik**

**Versorgungsregion Wedding**

Gr. Hamburger Str, 5 - 11, 10115 Berlin

**Phone** (030) 2311 - 2116

# Mitte

## **Charité - Universitätsmedizin Berlin Campus Charité Mitte**

### **Tagesklinik für Psychiatrie und Psychotherapie**

Charitéplatz 1, 10117 Berlin

**Phone** (030) 450 - 517 104

**Web** <http://psy-ccm.charite.de>

## **Outpatient Clinics**

### **Institutsambulanzen**

#### **Psychiatrische Universitätsklinik der Charité im St. Hedwig-Krankenhaus**

##### **Psychiatrische Institutsambulanz**

Versorgungsregionen Tiergarten und Wedding

Gr. Hamburger Str. 5-11, 10115 Berlin

**Phone** (030) 2311 - 2120

#### **Gerontopsychiatrische Institutsambulanz mit Gedächtnissprechstunde**

Gr. Hamburger Str. 5-11, 10115 Berlin

**Phone** (030) 2311 -2500

#### **Und Beratungsstelle für Soziale Gesundheit im Alter**

**Phone** (030) 2311-2115 / 2311-2500

### **Psychiatrische Institutsambulanz**

#### **Versorgungsregion Wedding**

Müllerstr. 56 - 58, 13349 Berlin

**Phone** (030) 450002 - 0

## **Charité - Universitätsmedizin Berlin Campus Charité Mitte**

### **Psychiatrische Institutsambulanz**

Charitéplatz 1, 10117 Berlin

**Phone** (030) 450 - 517 095

**Web:** <http://psy-ccm.charite.de>

## **Special Department for Psychiatry and Psychotherapy (inter-regional services)**

### **Fachabteilung für Psychiatrie und Psychotherapie (überregionale Angebote)**

Bundeswehrkrankenhaus Berlin

#### **Abteilung für Psychiatrie und Psychotherapie**

Scharnhorststr. 13, 10115 Berlin

**Phone** (030) 2841 - 0

## Mitte

### **Ambulanz und Tagesklinik**

#### **Fliedner Klinik Berlin**

#### **Ambulanz und Tagesklinik für Psychiatrie und Psychotherapie**

Markgrafenstr. 34, 10117 Berlin

**Phone** (030) 204 597 - 0

**Fax** (030) 204 597 - 29

**Email** [info@fliednerklinikberlin.de](mailto:info@fliednerklinikberlin.de)

**Web** [www.fliednerklinikberlin.de](http://www.fliednerklinikberlin.de)

### **Day Clinic for Child and Youth Psychiatry and Psychotherapy**

**(Obligatory Care for the District of Mitte, Inter-Regional Services providing Addiction Treatment and Stationary Psychotherapy)**

**Klinik, Tagesklinik und Institutsambulanz für Kinder- und Jugendpsychiatrie, Psycho-therapie und Psychosomatik**

**(Pflichtversorgung für den Bezirk Mitte, überregionales Angebot in Suchtmedizin und in stationärer Psychotherapie)**

**Vivantes-Klinikum im Friedrichshain**

**Klinik für Kinder- und Jugendpsychiatrie und Psychotherapie**

Landsberger Allee 49, 10249 Berlin

**Phone** (030) 13023 - 8001

**Web** [www.vivantes.de](http://www.vivantes.de)

### **Clinic for Child and Youth Psychiatry and Psychotherapy (inter-regional services)**

**Klinik für Kinder- und Jugendpsychiatrie/-psychotherapie (überregionales Angebot)**

**Campus Virchow-Klinikum**

**Klinik für Psychiatrie, Psychosomatik und Psychotherapie des Kindes- und Jugendalters**

**(mit Tagesklinik und Sozialpädiatrischem Zentrum – mit Schwerpunkt Kinder- und**

**Jugendpsychiatrie), Otto Heubner-Centrum für Kinder- und Jugendmedizin**

**Augustenburger Platz 1, 13353 Berlin**

**Phone** (030) 450 - 566 229



# Mitte

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

#### **KBS e.V**

Zuverdienstfirma „die biber“  
Nordbahnstr. 17, 13359 Berlin

**Phone** (030) 465 87 44

**Fax** (030) 461 84 40

**Email** diebiber@kbsev.de

**Web** www.kbsev.de

#### **die reha e.v. Soziale Dienste mit Kontur**

Weydemeyerstr. 2/2a, 10178 Berlin

**Phone** (030) 293 41 30

**Web** www.diereha.de

#### **Psychosoziale Initiative Moabit (PIM) e.V.**

##### **Zuverdienst Tageszentrum Tiergarten**

Waldstr. 7, 10551 Berlin

**Phone** (030) 3987 5012

**Email** tageszentrum@waldstrasse7.de; Geschäftsstelle: pim@waldstrasse7.de

**Web** www.waldstrasse7.de

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **KBS e.V**

Tageszentrum „M 32“  
Malplaquetstr. 32, 13347 Berlin

**Phone** (030) 455 30 90

**Fax** (030) 4005 9920

**Email** m32@kbsev.de

**Web** www.kbsev.de

## Mitte

### **KBS e.V**

#### **Tageszentrum „Wiese 30“ mit KBS- Funktion**

Wiesenstr. 30, 13357 Berlin

**Phone** (030) 462 10 62

**Fax** (030) 4660 4773

**Email** wiese30@kbsev.de

**Web** www.kbsev.de

### **Psychosoziale Initiative Moabit (PIM) e.V.**

#### **KBS Treffpunkt Waldstraße**

Waldstr. 7, 10551 Berlin

**Phone** (030) 3973 1322

**Email** tageszentrum@waldstrasse7.de; Geschäftsstelle: pim@waldstrasse7.de

**Web** www.waldstrasse7.de

### **Humanistischer Verband Deutschlands, Landesverband Berlin e. V.**

#### **KBS „Brückentreff“**

Torstr. 158, 10115 Berlin

**Phone** (030) 280 74 42/-43

**Email** brueckentreff@hvd-berlin.de

**Web** www.brueckentreff.de

### **Addiction Counseling Centers (Alcohol and Medication)**

#### **Suchtberatungsstellen (Alkohol und Medikamente)**

##### **Caritasverband für das Erzbistum Berlin e.V.**

Integrative Suchtberatung Mitte

Große Hamburger Str. 18, 10115 Berlin

**Phone** (030) 666 33 - 400/1

**Fax** 030) 666 33 - 409

**Email** sucht-gr.hamburger@caritas-berlin.de

##### **vista Ambulante Suchtberatung Mitte**

##### **Alkohol- und Drogenberatung Mitte**

##### **Standort Tiergarten**

Stromstr. 47, 10551 Berlin

**Phone** (030) 2244 51100

## Mitte

### **La Vida gGmbH**

#### **Frauenladen**

Nazarethkirchstr. 42, 13347 Berlin

**Phone** (030) 455 20 93

### **Verein zur Hilfe suchtmittelabhängiger Frauen (FrauSuchtZukunft) e.V.**

Dircksenstr. 47, 10178 Berlin

**Phone** (030) 282 41 38

### **Associations**

#### **Verbünde**

#### **Geriatrisch-gerontopsychiatrischer Verbund Mitte (GGVM)**

Frau Vandamme

Postanschrift:

Haus Grüntal, z.Hd. Frau Vandamme

Grüntaler Straße 53 , 13359 Berlin

**Phone** Frau Vandamme, (030) 4930 1726

**Email** silvia.buhl@volkssolidaritaet.de

### **Home Psychiatric Care**

#### **Psychiatrische Häusliche Krankenpflege**

#### **Ambulante Alternative Pinel gGmbH**

Tucholskystr. 11, 10117 Berlin

**Phone** (030) 8630 7470

**Fax** (030) 8630 7479

### **St. Hedwig Kliniken Berlin GmbH Alexius Pflegedienst**

#### **Ambulante Psychiatrische Fachpflege (APP)**

Große Hamburger Str. 5 - 11, 10115 Berlin

**Phone** (030) 2311 2155

**Fax** (030) 2311 2605

### **FELIX Pflorgeteam gGmbH für ganzheitliche Pflege**

Wiesenstr. 16, 13357 Berlin

**Phone** (030) 691 80 33

**Fax** (030) 694 33 49

## Mitte

### **Sociotherapy**

#### **Soziotherapie**

##### **KBS e.V**

Malplaquetstr. 32, 13347 Berlin

**Phone** (030) 400 599 16

**Fax** (030) 4005 9920

**Email** soziotherapie@kbsev.de

**Web** www.kbsev.de

### **die reha e.v. Soziale Dienste mit Kontur**

Weydemeyerstr. 2/2a, 10178 Berlin

**Phone** (030) 293 41 30

**Web** www.diereha.de

### **St. Hedwig-Kliniken Berlin GmbH**

Große Hamburger Str. 5-11, 10115 Berlin

**Phone** (030) 2311 2121

**Email** s.gollnow@alexius.de; Sabine Gollnow

**Phone** (030) 2311 2998

**Email** c.seidel@alexius.de; Carla Seidel

### **Ambulante Arbeitstherapie am Anderen Ort**

#### **St. Hedwig-Kliniken Berlin**

Große Hamburger Str. 5-11, 10115 Berlin

**Phone** (030) 2311 2916

**Email** Amb.AT@alexius.de

# Friedrichshain-Kreuzberg

## **Coordination at the Friedrichshain-Kreuzberg District Office**

### **Koordination im Bezirksamt Friedrichshain-Kreuzberg**

#### **Psychiatriekoordination**

Yorckstr. 4 - 11, 10965 Berlin

**Phone** (030) 90298 - 3548

**Fax** (030) 90298 - 3539

**Email** Elke.Rodehueser@ba-fk.verwalt-berlin.de

#### **Suchthilfekoordination**

Yorckstr. 4 - 11, 10965 Berlin

**Phone** (030) 90298 - 3549

**Fax** (030) 90298 - 3539

**Email** Wolfgang.Nitze@ba-fk.verwalt-berlin.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Friedrichshain-Kreuzberg**

##### **Anmeldung über Psychiatrie- und Suchthilfekoordination**

**Phone** (030) 90298 - 3548/-3549

**Fax** (030) 90298 - 3539

**Email** gespl@ba-fk.verwalt-berlin.de

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

##### **Standort Kreuzberg**

Urbanstr. 24, 10967 Berlin

**Phone** (030) 90298 - 8400

**Fax** (030) 90298 - 8402

##### **Standort Friedrichshain**

Koppenstr. 38 - 40, 10243 Berlin

**Phone** (030) 90298 - 2770

**Fax** (030) 90298 - 4883

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Urbanstr. 24, 10967 Berlin

**Phone** (030) 90298 - 4968

**Fax** (030) 90298 - 4970

# Friedrichshain-Kreuzberg

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Mitte**

Krausnickstr. 12a, 10115 Berlin-Mitte

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 10 und  
täglich von 0.00 von 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 129

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

### **Special Department for Psychiatry and Psychotherapy (Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie (Pflichtversorgung für den Bezirk)**

**Vivantes Klinikum Am Urban**

**Klinik für Psychiatrie, Psychotherapie und Psychosomatik**

Dieffenbachstr. 1, 10967 Berlin

**Phone** (030) 13022 - 6001

**Web** [www.vivantes.de](http://www.vivantes.de)

## **Day Clinics**

### **Tageskliniken**

**Vivantes Klinikum Am Urban**

**Psychiatrische Tagesklinik**

Dieffenbachstr. 1, 10967 Berlin

**Phone** (030) 13022 - 6065

**Fax** (030) 13022 - 6005

**Web** [www.vivantes.de](http://www.vivantes.de) - PsychiatrieWebsite Klinikum Am Urban

### **Psychiatrische Tagesklinik im Vivantes Klinikum im Friedrichshain**

Landsberger Allee 49, 10249 Berlin

**Phone** (030) 13023 - 1592

**Fax** (030) 13023 - 2180

**Web** [www.vivantes.de](http://www.vivantes.de) - PsychiatrieWebsite Klinikum im Friedrichshain

# Friedrichshain-Kreuzberg

## **Inpatient Crisis Intervention**

### **Stationäre Krisenintervention**

**Vivantes Klinikum Am Urban**

**Kriseninterventionszentrum [KIVZ]**

Dieffenbachstr. 1, 10967 Berlin

**Phone** (030) 13022 - 7030

**Fax** (030) 13022 - 6005

**Web** [www.vivantes.de](http://www.vivantes.de) - Psychiatrie **Website** Klinikum Am Urban

## **Outpatient Clinic**

### **Institutsambulanz**

**Vivantes Klinikum Am Urban**

**Psychiatrische Institutsambulanz**

Dieffenbachstr. 1, 10967 Berlin

**Phone** (030) 13022 - 6030

**Fax** (030) 13022 - 6005

**Web** [www.vivantes.de](http://www.vivantes.de) - Psychiatrie **Website** Klinikum Am Urban

## **Special Department for Psychiatry and Psychotherapy (inter-regional services)**

Acceptance of patients addicted to drugs for rehabilitation (beginning upon completed 16th year)

### **Fachabteilung für Psychiatrie und Psychotherapie (überregionales Angebot)**

Aufnahme von drogenabhängigen Patienten ab dem vollendeten 16. Lebensjahr zum Entzug

**Count Down - Entgiftungseinrichtung des Drogentherapie Zentrum Berlin e.V.**

Frankfurter Allee 40, 10247 Berlin

**Phone** (030) 29385 - 400

**Fax** (030) 29385 - 401

**Email** [r.tiggemann@dtz-berlin.de](mailto:r.tiggemann@dtz-berlin.de)

**Web** [www.drogentherapie-zentrum.de](http://www.drogentherapie-zentrum.de)

## Friedrichshain-Kreuzberg

### **Special Department for Child and Youth Psychiatry/Psychotherapy**

### **Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie**

**Vivantes Klinikum im Friedrichshain**

**Klinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik**

Landsberger Allee 49, 10249 Berlin

**Phone** (030) 13023 - 8001

**Fax** (030) 13023 - 8043

**Web** [www.vivantes.de](http://www.vivantes.de) – KlinikWebsite Klinikum im Friedrichshain, Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik

### **Outpatient Clinic**

### **Institutsambulanz**

**Klinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik**

**(Anmeldung Patientinnen und Patienten)**

Landsberger Allee 49, 10249 Berlin

**Phone** (030) 13023 - 8011

**Fax** (030) 13023 - 8043

### **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

**Lebenswelten e.V.**

Ebertystr. 54, 10249 Berlin

**Phone** (030) 427 56 07

**Fax** (030) 4679 3682

**Email** [zuverdienst@lebenswelten.de](mailto:zuverdienst@lebenswelten.de)

### **ajb gmbh**

**Koordination des Zuverdienstes, Büroreinigung & Bürodienstleistungen,**

**Bewerbungen für Alfred-Döblin Bibliothek, Büroreinigung & Bürodienstleistungen,**

**Wäscherei & Schneiderei**

Hasenheide 54, 10967 Berlin

Kottbusser Damm 79a, 10967 Berlin

3. Hinterhof, 4. Stock

**Phone** (030) 695 970 - 34

Zentrale (030) 695 970 - 0

**Fax** (030) 695 970 - 70

**Email** [a.buck@ajb-berlin.de](mailto:a.buck@ajb-berlin.de),

**Web** [www.ajb-berlin.de](http://www.ajb-berlin.de)



# Friedrichshain-Kreuzberg

## **ajb gmbh**

### **Kreativbereich**

#### **Bewerbungen für Band, Literatur, Malgruppe, Theater**

Prinzessinnenstr.16, erster Durchgang rechts, 2. Stock  
10969 Berlin

**Phone** (030) 6165 8782

**Fax** (030) 6165 8782

**Email** [zv.kreativ@ajb-berlin.de](mailto:zv.kreativ@ajb-berlin.de)

**Web** [www.ajb-berlin.de](http://www.ajb-berlin.de)

## **ajb gmbh**

### **Alfred-Döblin Patienten-Bibliothek im Vivantes Klinikum Am Urban**

#### **Bewerbungen s. Koordination des Zuverdienstes**

Dieffenbachstr.1, 10967 Berlin

**Phone** (030) 13022 - 3156

**Web** [www.ajb-berlin.de](http://www.ajb-berlin.de)

## **ajb gmbh**

### **Wäscherei und Schneiderei**

Oranienstr. 54 10967 Berlin

**Phone** (030) 6165 9302, Zentrale (030) 695 970 - 0

**Email** [waeschereibuero@ajb-berlin.de](mailto:waeschereibuero@ajb-berlin.de)

**Web** [www.ajb-berlin.de](http://www.ajb-berlin.de)

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **UHW gGmbH**

Waldemarstr. 33A, 10999 Berlin

**Phone** (030) 616 099 - 20

**Fax** (030) 616 099 - 21

#### **KOMMRUM e.V.**

Straßmannstr. 17, 10249 Berlin

**Phone** (030) 292 37 00

**Fax** (030) 292 93 89

**Email** [kbs-fhainkreuzberg@kommrum.de](mailto:kbs-fhainkreuzberg@kommrum.de)

**Web** [www.kommrum.de](http://www.kommrum.de)

# Friedrichshain-Kreuzberg

## **ajb GmbH „Am Südstern“**

### **-Berufsorientierungsberatung „Am Südstern“**

Hasenheide 54, 10967 Berlin

### **-Kontaktladen „Transit“**

Graefestr. 89, 10967 Berlin

**Phone** (030) 690 326 - 21/-22

**Fax** (030) 690 326 - 90

**Email** kbs@ajb-reha.de

**Web** www.ajb-reha.de

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

#### **Diakonisches Werk Berlin Stadtmitte e.V.**

Segitzdamm 46, 10969 Berlin

**Phone** (030) 614 30 56

**Fax** (030) 615 63 24

**Email** suchtberatung@diakonie-stadtmitte.de

**Web** www.dw-stadtmitte.de

## **Stiftung SPI Suchtberatung Friedrichshain**

Finowstr. 39, 10247 Berlin

**Phone** (030) 291 16 92

**Fax** (030) 2966 0123

**Email** suchtberatung-frdh@stiftung-spi.de

**Web** www.stiftung-spi.de

## **Associations**

### **Verbünde**

#### **Netzwerk für ältere Menschen in F'hain-K'berg -**

#### **Gerontopsychiatrisch-Geriatriischer Verbund**

#### **c/o Bezirksamt F'hain-K'berg, Planungs- und Koordinierungsstelle Gesundheit**

Yorckstr. 4 - 11, 10965 Berlin

**Phone** (030) 90298 - 3547

**Fax** (030) 90298 - 3539

**Email** gespl@ba-fk.verwalt-berlin.de

# Friedrichshain-Kreuzberg

## Suchtverbund Friedrichshain-Kreuzberg

### Kontakt über den Suchthilfekordinator

**Phone** (030) 90298 - 3549

**Fax** (030) 90298 – 3539

## **Sociotherapy**

### **Soziotherapie**

#### **Soziotherapie Lebenswelten e.V.**

##### **Frau Silvia Glöckner**

Landsberger Allee 55, 10249 Berlin

**Phone** (030) 4202 1278

**Fax** (030) 4201 7850

**Email** [soziotherapie@lebenswelten.de](mailto:soziotherapie@lebenswelten.de)

#### **Soziotherapie PROWO e. V.**

##### **Norbert Stroot und Veronika Gößwein,**

Kottbusser Damm 79a, 10967 Berlin,

**Phone** (030) 695977-34

**Fax** (030) 695977-37

**Email** [soziotherapie@prowo-berlin.de](mailto:soziotherapie@prowo-berlin.de)

# Pankow

## **Coordination at the Pankow District Office**

### **Koordination im Bezirksamt Pankow**

#### **Psychiatriekoordination**

Fröbelstraße 17, 10405 Berlin

**Phone** (030) 90295 - 5011

**Fax** (030) 90259 - 5148

**Email** [annette.berg@ba-pankow.verwalt-berlin.de](mailto:annette.berg@ba-pankow.verwalt-berlin.de)

#### **Suchthilfekoordination**

Fröbelstraße 17, 10405 Berlin

**Phone** (030) 90295 - 5017

**Fax** (030) 90295 - 5148

**Email** [yvonne.tenner@ba-pankow.verwalt-berlin.de](mailto:yvonne.tenner@ba-pankow.verwalt-berlin.de)

#### **Home Care and Daycare: Psychiatry**

**Betreutes Wohnen und Tagesbetreuungen Psychiatrie**

**Steuerungsgremium: Belegungsgremium Psychiatrie**

**Anmeldung über Psychiatriekoordination**

**Phone** (030) 90295 - 5011

#### **Betreutes Wohnen und Tagesbetreuungen Sucht**

**Steuerungsgremium: Belegungsgremium Sucht**

**Anmeldung über Suchthilfekoordination**

**Phone** (030) 90295 - 5017

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Grunowstraße 8-11, 13187 Berlin

**Phone** (030) 90295 – 2863/ -2909/ -2891

**Fax** (030) 90295 - 2834

**Email** [pankow.spd@ba-pankow.verwalt-berlin.de](mailto:pankow.spd@ba-pankow.verwalt-berlin.de)

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Grunowstr. 8-11, 13187 Berlin

**Phone** (030) 90295 - 2830 /-2833

**Email** [petra.lehmann@ba-pankow.verwalt-berlin.de](mailto:petra.lehmann@ba-pankow.verwalt-berlin.de)

# Pankow

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Nord**

Mühlenstr. 48, 13187 Berlin-Pankow

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 40  
und täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 429

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

### **Special Department for Psychiatry and Psychotherapy (Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie (Pflichtversorgung für den Bezirk)**

**St. Joseph-Krankenhaus Berlin-Weißensee**

**Klinik für Psychiatrie und Psychotherapie**

Gartenstr. 1, 13088 Berlin

**Phone** (030) 92790 - 0

**Fax** (030) 92790 - 0700

**Web** [www.alexius.de](http://www.alexius.de)

**St. Joseph-Krankenhaus Berlin-Weißensee**

**Klinik für Suchtmedizin**

Gartenstr. 1, 13088 Berlin

**Phone** (030) 92790 - 0

**Fax** (030) 92790 - 703

## **Day Clinics**

### **Tageskliniken**

**St. Joseph-Krankenhaus Berlin-Weißensee**

**Psychiatrische Tagesklinik Weißensee**

Gartenstr. 1, 13088 Berlin

**Phone** (030) 92790 - 207/-273/-388

**St. Joseph-Krankenhaus Berlin-Weißensee**

**Psychiatrische Tagesklinik am Krankenhaus Prenzlauer Berg**

Fröbelstr. 15, Haus 10 (Eingang Ella-Kay-Str.), 10405 Berlin

**Phone** (030) 13016 - 1493/-1495

# Pankow

## **St. Joseph-Krankenhaus Berlin-Weißensee**

### **Psychiatrische Tagesklinik Pankow**

Schloßallee 3, 13156 Berlin

**Phone** (030) 4740 - 2970

## **Outpatient Clinics**

### **Institutsambulanzen**

#### **Psychiatrische Institutsambulanz**

Gartenstr. 1, 13088 Berlin

**Phone** (030) 92790 - 257

#### **Psychiatrische Institutsambulanz**

Schloßallee 3, 13156 Berlin

**Phone** (030) 4740 - 2970

#### **Psychiatrische Institutsambulanz**

Fröbelstr. 15, Haus 10 (Eingang Ella-Kay-Str.), 10405 Berlin

**Phone** (030) 13016 - 1493/-1495

## **Special Department for Child and Youth Psychiatry/Psychotherapy**

### **(Obligatory Care for the Districts of Pankow and Reinickendorf)**

### **Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie**

### **(Pflichtversorgung für die Bezirke Pankow und Reinickendorf)**

HELIOS Klinikum Berlin-Buch

Klinik für Kinder- und Jugendpsychiatrie und Psychotherapie, Tagesklinik,

Institutsambulanz

Schwanebecker Chaussee 50, 13125 Berlin

**Phone** (030) 9401 2750

**Fax** (030) 9401 2759

**Email** [kjp@berlin.helios-kliniken.de](mailto:kjp@berlin.helios-kliniken.de)

**Web** [www.helios-kliniken.de](http://www.helios-kliniken.de)

# Pankow

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

#### **Albatros gGmbH**

##### **Zuverdienst Pankow**

Alt Buch 51, 13125 Berlin

**Phone** (030) 9411 4136

**Fax** (030) 9411 4136

**Email** [zv.pankow@albatrosggmbh.de](mailto:zv.pankow@albatrosggmbh.de)

Siegfriedstraße 14

13156 Berlin

Tel. (030) 7071 7890

**Fax** (030) 7071 7892

#### **PrenzlKomm gGmbH**

##### **Zuverdienst Prenzlauer Berg**

Schönhauser Allee 161a, 10435 Berlin

**Phone** (030) 4402 3840

**Email** [info@prenzlkomm.de](mailto:info@prenzlkomm.de)

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **Albatros gGmbH**

##### **KBS in Pankow**

Berliner Str. 16, 13189 Berlin

**Phone** (030) 4753 5492

**Fax** (030) 4753 5387

**Email** [kbs.pankow@albatrosggmbh.de](mailto:kbs.pankow@albatrosggmbh.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

#### **Prenzl-Komm gGmbH**

##### **„Café Sonderbar“**

Erich-Weinert-Str. 37, 10439 Berlin

**Phone** (030) 444 16 64/-63

**Fax** (030) 4473 8392

**Email** [kbs-sonderbar@prenzlkomm.de](mailto:kbs-sonderbar@prenzlkomm.de)

**Web** [www.prenzlkomm.de](http://www.prenzlkomm.de)

# Pankow

## **Weißenseer Integration Behinderter (WIB) GmbH**

### **Kontakt- und Beratungsstelle**

Börnestr. 12, 13086 Berlin

**Phone** (030) 925 38 37

**Fax** (030) 9606 1076

**Email** kbs@wib-ev.de

**Web** www.wib-ev.de

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

Stiftung Sozialpädagogisches Institut Berlin,

Suchtberatungsstelle S.T.A.B.

Mühlenstr. 37, 13185 Berlin

**Phone** (030) 475 98 20

**Email** suchthilfe-pankow@stiftung-spi.de

## **Vista Alkohol- und Drogenberatung Pankow**

Erich Weinert Straße 145, 10409 Berlin

**Phone** (030) 447 11 10

**Email** pankow@vistaberlin.de

## **Associations**

### **Verbünde**

#### **Verbund Sucht Pankow**

#### **Geschäftsführung Psychiatrie- und Suchthilfekoordinatorin**

Fröbelstr. 17, 10405 Berlin

**Phone** (030) 90295 - 5017

**Email** yvonne.tenner@ba-pankow.verwalt-berlin.de

## **Sociotherapy**

### **Soziotherapie**

#### **DER STEG gGmbH**

**Phone** (030) 498 57 69 - 35

**Email** hecker@dersteg.de



# Pankow

## **prenzlkomm gGmbH**

**Phone** (030) 444 16 64 / (030) 42 80 80

**Email** [soziotherapie@prenzlkomm.de](mailto:soziotherapie@prenzlkomm.de)

## **Home Psychiatric Care**

### **Psychiatrische Häusliche Krankenpflege**

**Pflegestation Meyer und Kratzsch GmbH und CoKG**

**Phone** (030) 235 11 60

**Email** [info@meyer-und-kratzsch.de](mailto:info@meyer-und-kratzsch.de)

**Web** [meyer-und-kratzsch.de](http://meyer-und-kratzsch.de)

## **Ambulante Alternative Pinel gGmbH**

**Phone** (030) 8630 7470

**Email** [kontakt@ambulante-alternative-berlin.de](mailto:kontakt@ambulante-alternative-berlin.de)

**Web** [www.pinel.de](http://www.pinel.de)

## **VIA Pflege gGmbH Ambulanter Pflegedienst**

**Phone** (030) 3474 5474

**Email** [info@via-berlin.de](mailto:info@via-berlin.de)

**Web** [www.via-pflege.de](http://www.via-pflege.de)

# Charlottenburg-Wilmersdorf

## **Coordination at the Charlottenburg-Wilmersdorf District Office**

### **Koordination im Bezirksamt Charlottenburg-Wilmersdorf**

#### **Psychiatriekoordination**

Fehrbelliner Platz 4, 10707 Berlin

**Phone** (030) 9029 - 15759

**Fax** (030) 9029 - 15890

**Email** dr.michael.wolf@charlottenburg-wilmersdorf.de

#### **Sucht- und Drogenkoordination**

Fehrbelliner Platz 4, 10707 Berlin

**Phone** (030) 9029 - 15763

**Fax** (030) 9029 - 15890

**Email** maritha.mueller@charlottenburg-wilmersdorf.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Charlottenburg-Wilmersdorf**

Anmeldung über den Sozialpsychiatrischen Dienst

**Phone** (030) 9029 - 16044

**Fax** (030) 9029 - 16042

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Hohenzollerndamm 174 - 177, 10713 Berlin

**Phone** (030) 9029 - 16044

**Fax** (030) 9029 - 16042

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Haubachstr. 45, 10585 Berlin

**Phone** (030) 9029 - 18536

**Fax** (030) 9029 - 18535

# Charlottenburg-Wilmersdorf

## **Crisis Services**

### **Krisendienst**Berliner Krisendienst - Region West

Horstweg 2, 14059 Berlin-Charlottenburg

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 20 und  
täglich von 0.00 bis 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 229

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

### **Special Department for Psychiatry and Psychotherapy (Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie (Pflichtversorgung für den Bezirk)**

##### **Schlosspark-Klinik**

##### **Abteilung für Psychiatrie und Psychotherapie**

Heubnerweg 2, 14059 Berlin

**Phone** (030) 3264 - 0

**Fax** (030) 3264 - 1350

**Email** [psychiatrie@schlosspark-klinik.de](mailto:psychiatrie@schlosspark-klinik.de)

##### **Friedrich von Bodelschwingh-Klinik für Psychiatrie und Psychotherapie**

Landhausstr. 33-35, 10717 Berlin

**Phone** (030) 5472 - 7777

**Fax** (030) 5472 - 7900

##### **Charité - Universitätsmedizin Berlin, Campus Benjamin Franklin (überregionales Angebot)**

##### **Klinik und Hochschulambulanz für Psychiatrie und Psychotherapie**

Eschenallee 3, 14050 Berlin

**Phone** (030) 8445 - 0

**Fax** (030) 8445 - 8393

# Charlottenburg-Wilmersdorf

## Day Clinics

### Tageskliniken

#### Schlosspark-Klinik

##### Abteilung für Psychiatrie und Psychotherapie

Heubnerweg 2, 14059 Berlin

**Phone** (030) 3264 - 0

**Fax** (030) 3264 - 1350

**Email** [psychiatrie@schlosspark-klinik.de](mailto:psychiatrie@schlosspark-klinik.de)

#### Friedrich von Bodelschwingh Klinik für Psychiatrie und Psychotherapie

##### Tagesklinik

Landhausstr. 33-35, 10717 Berlin

**Phone** (030) 5472 - 7800

**Fax** (030) 5472 - 7801

#### Charité - Universitätsmedizin Berlin, Campus Benjamin Franklin

##### (überregionales Angebot)

##### Sozialpsychiatrische Tagesklinik

Nussbaumallee 38, 14050 Berlin

**Phone** (030) 8445 - 8400

**Fax** (030) 8445 - 8389

**Email** [karin.neumann@charite.de](mailto:karin.neumann@charite.de)

#### Gerontopsychiatrische Tagesklinik (überregionales Angebot)

Nussbaumallee 38, 14050 Berlin

**Phone** (030) 8445 - 8320/-17

**Fax** (030) 8445 - 8350

**Email** [oliver.peters@charite.de](mailto:oliver.peters@charite.de)

## Outpatient Clinics

### Institutsambulanzen

#### Schlosspark-Klinik

##### Abteilung für Psychiatrie und Psychotherapie

Heubnerweg 2, 14059 Berlin

**Phone** (030) 3264 - 0

**Fax** (030) 3264 - 1350

**Email** [psychiatrie@schlosspark-klinik.de](mailto:psychiatrie@schlosspark-klinik.de)

# Charlottenburg-Wilmersdorf

## **Friedrich von Bodelschwingh Klinik für Psychiatrie und Psychotherapie**

### **Psychiatrische Institutsambulanz**

Landhausstr. 33-35, 10717 Berlin

**Phone** (030) 5472 - 7777

**Fax** (030) 5472 - 7900

## **Charité - Universitätsmedizin Berlin, Campus Benjamin Franklin**

(überregionales Angebot)

### **Hochschulambulanz für Psychiatrie und Psychotherapie**

Eschenallee 3, 14050 Berlin

**Phone** (030) 8445 - 8665

**Fax** (030) 8445 - 8388

## **Special Department for Child and Youth Psychiatry/Psychotherapy (Obligatory Care for the District)**

### **Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie (Pflichtversorgung für den Bezirk)**

DRK-Kliniken Westend

#### **Klinik für Kinder- und Jugendpsychiatrie/ Psychotherapie**

Spandauer Damm 130, 14050 Berlin

**Phone** (030) 3035 - 4520/-4530

**Fax** (030) 3035 - 4529

**Email** kinder-jugendpsychiatrie@drk-kliniken-westend.de

## **Day Clinic**

### **Tagesklinik**

DRK-Kliniken Westend

#### **Tagesklinik für Kinder- und Jugendpsychiatrie/ Psychotherapie**

Spandauer Damm 130, 14050 Berlin

**Phone** (030) 3035 - 4544/-4515

**Fax** (030) 3035 - 4519

**Email** kinder-jugendpsychiatrie@drk-kliniken-westend.de

# Charlottenburg-Wilmersdorf

## **Outpatient Clinic**

### **Institutsambulanz**

#### **DRK-Kliniken Westend**

#### **Kinder- und jugendpsychiatrische Institutsambulanz**

Spandauer Damm 130, 14050 Berlin

**Phone** (030) 3035 - 4545/-4518

**Fax** (030) 3035 - 4519

**Email** kinder-jugendpsychiatrie@drk-kliniken-westend.de

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

#### **Platane 19 gGmbH**

Knobelsdorffstr. 15, 14059 Berlin

**Phone** (030) 320 904 - 0

**Fax** (030) 320 904 - 33

**Email** gmbh@platane19.de

#### **Gemeindepsychiatrischer Verbund und Altenhilfe gGmbH**

Kaiser-Friedrich-Str. 103, 10585 Berlin

**Phone** (030) 3409 2863

**Fax** (030) 3434 7910

**Email** arbeit.gpva@keh-berlin.de

#### **Pinel gGmbH**

Johannisberger Str. 64, 14197 Berlin

**Phone** (030) 8270 3521

**Fax** (030) 8270 3520

**Email** wilmersdorf@pinel.de

#### **Pawian gGmbH**

#### **Café Restaurant Weißer Elefant**

Wegenerstr. 1 - 2, 10713 Berlin

**Phone** (030) 8640 9306

**Fax** (030) 8640 9517

**Email** mail@weisser-elefant.de

# Charlottenburg-Wilmersdorf

## Contact and Counseling Centers

### Kontakt- und Beratungsstellen (KBS)

Platane 19 e.V

#### Treffpunkt im Tageszentrum

Knobelsdorffstr. 15, 14059 Berlin

**Phone** (030) 320 904 - 40

**Fax** (030) 320 904 - 33

**Email** tageszentrum@platane19.de

### Pinel gGmbH

#### Kontakt- und Beratungsstätte „Binger Club“

Güntzelstr. 4, 10717 Berlin

**Phone** (030) 821 61 86

**Fax** (030) 821 61 86

**Email** binger.club@pinel.de

### Vista gGmbH

#### Alkohol- und Medikamentenberatung Charlottenburg

Wilmersdorfer Str. 50/51, 10627 Berlin

**Phone** (030) 3480 0948

**Fax** (030) 3480 0940

**Email** charlottenburg@vistaberlin.de

### PBAM – Wilmersdorf

#### Beratungsstelle für Alkohol- und Medikamentenabhängige

Holsteinische Str. 38, 10717 Berlin

**Phone** (030) 2362 1333

**Fax** (030) 2362 1335

**Email** suchtberatung-wilmersdorf@pbam.de

## Associations

### Verbünde

#### Gerontopsychiatrisch-Geriatischer Verbund

#### Charlottenburg-Wilmersdorf e.V.

Fehrbelliner Platz 4, 10707 Berlin

**Phone** (030) 30105552

**Fax** (030) 30109498

**Email** kontakt@gpverbund.de

# Charlottenburg-Wilmersdorf

## **Home Psychiatric Care**

### **Psychiatrische Häusliche Krankenpflege**

**Platane 19 e.V.**

Knobelsdorffstr. 15, 14059 Berlin

**Phone** (030) 3209 0438

**Fax** (030) 3209 0439

**Email** pflege@platane19.de

## **Sociotherapy**

### **Soziotherapie**

**Platane 19 e.V.**

Knobelsdorffstr. 15, 14059 Berlin

**Phone** (030) 3209 04 0

**Fax** (030) 3209 0433

**Email** soziotherapie@platane19.de

## **Kursiv e.V.**

Mommsenstr. 45, 10629 Berlin

**Phone** (030) 23369084

**Fax** (030) 23369098

**Email** info@schwulenberatungberlin.de



# Spandau

## **Coordination at the Spandau District Office**

### **Koordination im Bezirksamt Spandau**

#### **Psychiatriekoordination**

Galenstr. 14, 13597 Berlin

**Phone** (030) 90279 - 4030

**Fax** (030) 90279 - 4075

**Email** pk@ba-spandau.berlin.de

#### **Suchthilfekoordination und Suchtprävention**

Galenstr. 14, 13597 Berlin

**Phone** (030) 90279 - 4030

**Fax** (030) 90279 - 4075

**Email** pk@ba-spandau.berlin.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Spandauer Steuerungsgremium Psychiatrie**

##### **Anmeldung über die Psychiatriekoordination**

**Phone** (030) 90279 - 4030

**Fax** (030) 90279 - 4075

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Klosterstr. 36, Aufgang D, 1. Etage, 13581 Berlin

**Phone** (030) 90279 - 2355

**Fax** (030) 90279 - 3956

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Klosterstr. 36, Aufgang E, EG, 13581 Berlin

**Phone** (030) 90279 - 2759

**Fax** (030) 90279 - 5505

# Spandau

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region West**

Charlottenstr. 13, 13597 Berlin

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 30 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 – 00

**Fax** (030) 39063 - 329

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

## **Special Department for Psychiatry and Psychotherapy**

### **(Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie**

#### **(Pflichtversorgung für den Bezirk)**

#### **Vivantes Klinikum Spandau**

#### **Klinik für Psychiatrie, Psychotherapie und Psychosomatik – Memory Clinic**

Neue Bergstraße 6, 13585 Berlin

**Phone** (030) 13013 - 3001

**Fax** (030) 13013 - 3004

**Email** [Psychiatrie.Spandau@Vivantes.de](mailto:Psychiatrie.Spandau@Vivantes.de)

**Web** [www.vivantes.de](http://www.vivantes.de)

## **Day Clinic**

### **Tagesklinik**

#### **Vivantes Klinikum Spandau**

#### **Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Neue Bergstraße 6, 13585 Berlin

**Phone** (030) 13013 - 3070

**Fax** (030) 13013 - 3074

## **Outpatient Clinic**

### **Institutsambulanz**

#### **Vivantes Klinikum Spandau**

#### **Psychiatrische Institutsambulanz**

Neue Bergstraße 6, 13585 Berlin

**Phone** (030) 13013 - 3085/- 3088

**Fax** (030) 13013 - 3084

# Spandau

**Special Department for Child and Youth Psychiatry/Psychotherapy  
(Obligatory Care for the District of Spandau provided in the District of  
Charlottenburg-Wilmersdorf)**

**Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie  
(Pflichtversorgung für den Bezirk Spandau erfolgt im Bezirk Charlottenburg-  
Wilmersdorf)**

DRK Kliniken Berlin / Klinikum Westend

Klinik für Kinder- und Jugendpsychiatrie / Psychotherapie

Spandauer Damm 130 (Eingang G, Haus 15 u. 16), 14050 Berlin

Phone (030) 3035 - 4515

Fax (030) 3035 - 4519

Email kinder-jugendpsychiatrie@drk-kliniken-westend.de

Web www.drk-kliniken-blm.de/westend/

## Day Clinic

### Tagesklinik

DRK Kliniken Berlin / Klinikum Westend

Tagesklinik für Kinder- und Jugendpsychiatrie/ Psychotherapie

Spandauer Damm 130, 14050 Berlin

Phone (030) 3035 - 4523

## Outpatient Clinic

### Institutsambulanz

DRK Kliniken Berlin / Klinikum Westend

Kinder- und jugendpsychiatrische Institutsambulanz

Spandauer Damm 130 (Eingang G, Haus 15 u. 16), 14050 Berlin

Phone (030) 3035 - 4518

Fax (030) 3035 - 4519

## Work and Employment (Job Opportunities)

### Arbeit und Beschäftigung (Zuverdienste)

Freundeskreis Integrative Dienste e.V.

Pichelsdorfer Str. 131-133, 13595 Berlin

Phone (030) 333 01 - 26/-86

Fax (030) 3510 5042

Email info@zuverdienst-spandau.de

Web www.freundeskreis-integrative-dienste.de

# Spandau

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

**GINKO Berlin gGmbH**

**Treffpunkt Borkumer Straße (vormals Treffpunkt Achenbachstraße)**

Borkumer Str. 19, 13581 Berlin

**Phone** (030) 333 10 55

**Fax** (030) 35 30 20 41

**Email** tb@ginko-berlin.de

## **Complaint Center**

### **Beschwerdestelle**

**Karin Eitner** (Sachkundige Person und Ombudsperson)

**Phone** (030) 3758 2112

**Hans-Jürgen Greul** (Sachkundige Person und Ombudsperson)

**Phone** (030) 8103 5977

**Doris Schreiber-Bonnet** (Sachkundige Person und Ombudsperson)

**Phone** (030) 3641 4659

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

**Vista gGmbH**

**Vista Spandau - Beratungsstelle für alkohol- und medikamentenabhängige Menschen**

Carl-Schurz-Str. 31, 13597 Berlin

**Phone** (030) 355 30 87 70

**Fax** (030) 355 30 87 99

**Email** spandau@vistaberlin.de

**Web** www.vistaberlin.de

## **Caritasverband für das Erzbistum Berlin e.V.**

### **Jugend- und Suchtberatung Spandau**

Hasenmark 3, 13585 Berlin

**Phone** (030) 6663 3630

**Fax** (030) 6663 3639

**Email** sucht-spandau@caritas-berlin.de

# Spandau

## Associations

### Verbünde

#### Gerontopsychiatrischer Verbund Spandau

#### Geschäftsstelle in der Planungs- und Koordinierungsstelle

Galenstr. 14, 13597 Berlin

**Phone** (030) 90279 - 4035

**Web** [www.gpv-spandau.de](http://www.gpv-spandau.de)

## Sociotherapy

### Soziotherapie

#### Dorothea Köhring (Fachkrankenschwester für Psychiatrie)

Obstallee 22A, 13593 Berlin

**Phone** (030) 3647 0921 / -22

**Email** [dorotheakoehring@gmx.de](mailto:dorotheakoehring@gmx.de)

## Lebenswelten e.V.

Mertensstr. 39, 13587 Berlin

**Phone** (030) 3393 9879

**Fax** (030) 3393 8978

**Email** [soziotherapie@lebenswelten.de](mailto:soziotherapie@lebenswelten.de)

## Freundeskreis Integrative Dienste e.V.

Neue Bergstr. 6, Haus 3, 13585 Berlin

**Phone** (030) 130 13 - 1293

**Fax** (030) 130 13 - 1294

**Email** [soziotherapie@freundeskreis-integrative-dienste.de](mailto:soziotherapie@freundeskreis-integrative-dienste.de)

## Home Psychiatric Care

### Psychiatrische Häusliche Krankenpflege

#### Ambulante Alternative Pinel gGmbH

Tucholskystr. 11, 10117 Berlin

**Phone** (030) 8630 7470

**Fax** (030) 8630 7479

# Spandau

## **Pflegestation Meyer und Kratzsch GmbH und Co. KG**

Kurfürstenstr. 131, 10785 Berlin

**Phone** (030) 235 11 60

**Fax** (030) 235 116 99

**Email** [info@meyer-und-kratzsch.de](mailto:info@meyer-und-kratzsch.de)

**Web** [meyer-und-kratzsch.de](http://meyer-und-kratzsch.de)

# Steglitz-Zehlendorf

## **Coordination at the Steglitz-Zehlendorf District Office**

### **Koordination im Bezirksamt Steglitz-Zehlendorf**

#### **Psychiatriekoordination**

Königin-Luise-Str. 96, 14195 Berlin

**Phone** (030) 90299 - 3685

**Fax** (030) 90299 - 1220

**Email** michael.holz@ba-sz.berlin.de

#### **Suchtprävention Koordination**

Königin-Luise-Str. 96, 14195 Berlin

**Phone** (030) 90299 - 4703

**Fax** (030) 90299 - 1220

**Email** hermann.henke@ba-sz.berlin.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Psychiatrie**

##### **Anmeldungen über den Sozialpsychiatrischen Dienst**

**Phone** (030) 90299 - 4755

**Fax** (030) 90299 - 4329

**Email** Elke.Fleischer@ba-sz.berlin.de

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Bergstr. 90, 12169 Berlin

**Phone** (030) 90299 - 4758

**Fax** (030) 90299 - 4329

**Email** sozialpsychdienst@ba-sz.berlin.de

#### **Child and Youth Psychiatry Outpatient Clinic**

##### **Kinder- und Jugendpsychiatrische Beratungsstelle**

Königstr. 36, 14163 Berlin

**Phone** (030) 90299 - 5842

**Fax** (030) 90299 - 6466

**Email** kjpd@ba-sz.berlin.de

# Steglitz-Zehlendorf

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Süd-West**

Albrechtstr. 7, 12165 Berlin

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 60 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 – 00

**Fax** (030) 39063 - 629

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

### **Fachabteilung für Psychiatrie und Psychotherapie**

#### **(Pflichtversorgung für den Bezirk)**

#### **Kliniken im Theodor-Wenzel-Werk**

#### **Abteilung für Psychiatrie und Psychotherapie I und II**

Potsdamer Chaussee 69, 14129 Berlin

**Phone** (030) 8109 - 1301

**Fax** (030) 8109 - 1302

**Email** [linik-info@tww-berlin.de](mailto:linik-info@tww-berlin.de)

## **Day Clinics**

### **Tageskliniken**

#### **Kliniken im Theodor-Wenzel-Werk**

#### **Tagesklinik für Psychiatrie und Psychotherapie I**

Quantzstr. 4 A, 14129 Berlin

**Phone** (030) 8109 - 2450

#### **Psychiatrische Tagesklinik Lankwitz**

Kamenzer Damm 1 E, 12249 Berlin

**Phone** (030) 7669 07 - 0

**Fax** (030) 7669 07 - 69

**Email** [tk-lankwitz@tww-berlin.de](mailto:tk-lankwitz@tww-berlin.de)



# Steglitz-Zehlendorf

## **Outpatient Clinics**

### **Institutsambulanzen**

**Kliniken im Theodor-Wenzel-Werk**

**Psychiatrische Institutsambulanz**

Potsdamer Chaussee 69, 14129 Berlin

**Phone** (030) 8109 - 1410

**Fax** (030) 8109 - 1416

**Email** klinik-info@tww-berlin.de

### **Psychiatrische Institutsambulanz**

Kamenzer Damm 1 E, 12249 Berlin

**Phone** (030) 7669 07 - 0

**Fax** (030) 7669 07 - 69

**Email** tk-lankwitz@tww-berlin.de

**Special Department for Child and Youth Psychiatry, Psychosomatics, and Psychotherapy (Obligatory Care for the District of Steglitz-Zehlendorf provided in the District of Tempelhof-Schöneberg)**

**Fachabteilung für Kinder- und Jugendpsychiatrie, -psychosomatik und -psychotherapie (Pflichtversorgung für den Bezirk Steglitz-Zehlendorf erfolgt im Bezirk Tempelhof-Schöneberg)**

**St. Joseph-Krankenhaus**

**Abteilung für Kinder- und Jugendpsychiatrie, -psychosomatik und -psychotherapie**

Wüsthoffst. 15, 12101 Berlin

**Phone** (030) 7882 - 2036

**Fax** (030) 7882 - 22930

## **Day Clinics**

### **Tageskliniken**

**St. Joseph-Krankenhaus**

**Tageskliniken für Kinder- und Jugendpsychiatrie, -psychosomatik und -psychotherapie**

Wüsthoffstr. 15, 12101 Berlin

**Phone** (030) 7882 - 2036

**Fax** (030) 7882 - 2930

# Steglitz-Zehlendorf

## **Outpatient Clinic**

### **Institutsambulanz**

**St. Joseph-Krankenhaus**

**Kinder- und jugendpsychiatrische Institutsambulanz**

Wüsthoffstr. 15, 12101 Berlin

**Phone** (030) 7882 - 2859

**Fax** (030) 7882 - 2930

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

**Informationen über:**

#### **Reha-Steglitz gemeinnützige GmbH**

Bergstraße 1, 12169 Berlin

**Phone** (030) 319 80 5100

**Fax** (030) 319 80 5011

**Email** kontakt@reha-steglitz.de

**Web** www.reha-steglitz.de

#### **Perspektive Zehlendorf e.V.**

Lissabonallee 6, 14129 Berlin

**Phone** (030) 8058 9365

**Fax** (030) 8485 1797

**Email** pz@perspektive-zehlendorf.de

**Web** www.perspektive-zehlendorf.de

#### **Orientierungspraktika, Kompetenzmitarbeit:**

#### **FSE Lankwitzer Werkstätten gemeinnützige GmbH**

Kamenzer Damm 1, 12249 Berlin

**Phone** (030) 30602106

**Fax** (030) 30602493

**Email** tw@lwnet.de

**Web** www.lankwitzer-werkstaetten.de

# Steglitz-Zehlendorf

## Contact and Counseling Centers

### Kontakt- und Beratungsstellen (KBS)

#### KBS im Tageszentrum Kamenzer Damm

Kamenzer Damm 1, 12249 Berlin

**Phone** (030) 7667 9776

**Fax** (030) 7667 9775

**Email** tz.2@reha-steglitz.de

#### KBS im Tageszentrum Albrechtstraße

Albrechtstr. 15, 12167 Berlin

**Phone** (030) 791 20 38

**Fax** (030) 792 93 05

**Email** tz.1@reha-steglitz.de

#### Treffpunkt Mexikoplatz

Mexikoplatz 4, 14163 Berlin

**Phone** (030) 801 70 26

**Fax** (030) 8058 9368

**Email** info@treffpunkt-mexikoplatz.de

## Addiction Counseling Centers (Alcohol, Medication, Nicotine, and Drugs)

### Suchtberatungsstellen (Alkohol, Medikamente, Nikotin und Drogen)

#### Caritasverband für das Erzbistum Berlin e.V.

Königsberger Str. 11, 12207 Berlin

**Phone** (030) 666 339 - 0

**Fax** (030) 666 339 - 29

**Email** sucht-koenigsberger@caritas-berlin.de

## Associations

### Verbünde

#### Verbund für Altenhilfe und Gerontopsychiatrie

#### c/o Pflegestützpunkt Steglitz-Zehlendorf

Johanna-Stegen-Str. 8, 12167 Berlin

**Phone** (030) 7690 2600

**Fax** (030) 7690 2602

**Email** pflegestuetspunkt@dwstz.de

# Steglitz-Zehlendorf

## **Home Psychiatric Care**

### **Psychiatrische Häusliche Krankenpflege**

#### **Ambulante Pflege Reha-Steglitz gGmbH**

Bergstr. 1, 12169 Berlin

**Phone** (030) 3198 0 5050

**Fax** (030) 3198 0 5011

**Email** [app@reha-steglitz.de](mailto:app@reha-steglitz.de)

## **Sociotherapy**

### **Soziotherapie**

#### **Reha-Steglitz gGmbH**

Bergstraße 1, 12169 Berlin

**Phone** (030) 319 80 5213

**Fax** (030) 319 80 5011

**Email** [soziotherapie@reha-steglitz.de](mailto:soziotherapie@reha-steglitz.de)

**Web** [www.reha-steglitz.de](http://www.reha-steglitz.de)

## **Perspektive Zehlendorf e.V., Soziotherapie**

Clayallee 312

14169 Berlin

**Phone** (030) 814 99 515

**Fax** (030) 814 99 516

**Email** [pz@perspektive-zehlendorf.de](mailto:pz@perspektive-zehlendorf.de)

# Tempelhof-Schöneberg

## **Coordination at the Tempelhof-Schöneberg District Office**

### **Koordination im Bezirksamt Tempelhof-Schöneberg**

#### **Psychiatriekoordination**

Tempelhofer Damm 165, 12099 Berlin

**Phone** (030) 90277 - 8911

**Fax** (030) 90277 - 8748

**Email** thomann@ba-ts.berlin.de

#### **Suchthilfekoordination**

Tempelhofer Damm 165, 12099 Berlin

**Phone** (030) 90277 - 7624

**Fax** (030) 90277 - 8748

**Email** heide.mutter@ba-ts.berlin.de

#### **Home Care and Day Care**

**Betreutes Wohnen und Tagesbetreuungen**

**Steuerungsgremium Psychiatrie**

**Phone** (030) 90277 - 7243/-8911

#### **District Office Social-Psychiatric Services**

**Sozialpsychiatrischer Dienst des Bezirksamtes**

Rathausstr. 27, 12105 Berlin

**Phone** (030) 90277 - 7575

**Fax** (030) 90277 - 7302

#### **District Office Child and Youth Psychiatric Services**

**Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Welserstr. 21, 10777 Berlin

**Phone** (030) 90277 - 6900

**Fax** (030) 90277 - 8220

# Tempelhof-Schöneberg

## Crisis Services

### Krisendienst

#### Berliner Krisendienst - Region Süd-West

Albrechtstr. 7, 12165 Berlin

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 60 und täglich von 0.00 - 16.00 Uhr  
über die Nacht- und Tagbereitschaft des Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 629

**Email** info@berliner-krisendienst.de

**Web** www.berliner-krisendienst.de

## Special Department for Psychiatry and Psychotherapy

### (Obligatory Care for the District)

#### Fachabteilung für Psychiatrie und Psychotherapie

#### (Pflichtversorgung für den Bezirk)

#### Vivantes Auguste-Viktoria-Klinikum

#### Klinik für Psychiatrie und Psychotherapie

Rubensstr. 125, 12157 Berlin

**Phone** (030) 13020 - 2799

**Web** www.vivantes.de

#### Vivantes Wenckeback-Klinikum

#### Klinik für Psychiatrie und Psychotherapie - Gerontopsychiatrie

Wenckebackstr. 23, 12099 Berlin

**Phone** (030) 13019 - 2250

**Fax** (030) 13019 - 2484

**Web** www.vivantes.de

## Day Clinics

### Tageskliniken

#### Vivantes Auguste-Viktoria-Klinikum

#### Tagesklinik für Psychiatrie und Psychotherapie im Gemeindepsychiatrischen Zentrum

Dominicusstr. 5 - 9, 10823 Berlin

**Phone** (030) 780 984 - 0/-16

#### Vivantes Wenckeback-Klinikum

#### Tagesklinik I und II für Psychiatrie und Psychotherapie

Wenckebackstr. 23, 12099 Berlin

**Phone** (030) 13019 - 2574/-2209

# Tempelhof-Schöneberg

## **Outpatient Clinics**

### **Institutsambulanzen**

**Vivantes Auguste-Viktoria-Klinikum**

**Psychiatrische Institutsambulanz**

Rubensstr. 125 (Haus 16), 12157 Berlin

**Phone** (030) 780 984 - 0

**Vivantes Wenckeback-Klinikum**

**Psychiatrische Institutsambulanz**

Wenckebackstr. 23, 12099 Berlin

**Phone** (030) 13019 - 2481/-2482

### **Special Department for Child and Youth Psychiatry/Psychotherapy (Obligatory Care for the District)**

**Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie  
(Pflichtversorgung für den Bezirk)**

**St. Joseph-Krankenhaus**

**Abteilung für Kinder- und Jugendpsychiatrie und Psychotherapie**

Wüsthoffstr. 15, 12101 Berlin

**Phone** (030) 7882 - 0/-2871 Chefarztsekretariat

**Fax** (030) 7882 - 2930

**Web** [www.sjk.de](http://www.sjk.de)

### **Day Clinic**

#### **Tagesklinik**

**St. Joseph-Krankenhaus**

**Tagesklinik für Kinder- und Jugendpsychiatrie und Psychotherapie**

Wüsthoffstr. 15, 12101 Berlin

**Phone** (030) 7882 - 2874/-2832/-4201

### **Outpatient Clinic**

#### **Institutsambulanz**

**St. Joseph-Krankenhaus**

**Kinder- und jugendpsychiatrische Institutsambulanz**

Wüsthoffstr. 15, 12101 Berlin

**Phone** (030) 7882 - 2859 Sekretariat

# Tempelhof-Schöneberg

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

#### **Pinel gGmbH**

Ebersstr. 67, 10827 Berlin

**Phone** (030) 7879 2910

**Email** pinel.schoeneberg@pinel.de

**Web** www.pinel.de

#### **Die Kurve GmbH**

##### **Café Kurve**

Friedrich-Wilhelm-Str. 22, 12103 Berlin

**Phone** (030) 7658 6342

**Fax** (030) 758 9582

**Email** café@die-kurve.de

#### **Die Kurve GmbH**

##### **Zuverdienst Cafeteria Wenckebach-Klinikum**

Wenckebachstr. 23, 12099 Berlin

**Phone und Fax** (030) 7600 7259

**Email** cafeteria@die-kurve.de

#### **Beschäftigung u. Zuverdienst KommRum e.V.**

Schnackenburgstr. 4, 12159 Berlin

**Phone** (030) 85078734

**Email** s.icks@kommrum.de

**Web** www.kommrum.de

#### **Contact and Counseling Centers**

##### **Kontakt- und Beratungsstellen (KBS)**

###### **KommRum e.V.**

##### **Kommunikations-Zentrum Berlin-Friedenau**

Schnackenburgstr. 4, 12159 Berlin

**Phone** (030) 851 90 25

**Fax** (030) 859 31 76

**Email** info@kommrum.de

**Web** www.kommrum.de



# Tempelhof-Schöneberg

## **Pinel gGmbH**

### **KBS im Tageszentrum S-Bhf. Schöneberg**

Ebersstr. 67, 10827 Berlin

**Phone** (030) 7879 2910

**Fax** (030) 7879 2919

**Email** pinel.schoeneberg@pinel.de

**Web** www.pinel.de

## **Die Kurve GmbH**

### **Kontakt- und Beratungsstelle**

Forddamm 1, 12107 Berlin

**Phone** (030) 7400 6314

**mail** tbs@die-kurve.de

## **Die Kurve GmbH**

### **Tages-Begegnungsstätte Lichtenrade**

Lichtenrader Damm 212, 12305 Berlin

**Phone** (030) 745 90 83

**Email** tbs@die-kurve.de

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

#### **PBAM Schöneberg**

#### **Psychosoziale Beratungs- und Behandlungsstelle für Abhängige**

Goebenstr. 8, 10783 Berlin

**Phone** (030) 216 50 08

**Fax** (030) 216 80 13

**Email** schoeneberg@pbam.de

**Web** www.pbam.de

#### **PBAM Tempelhof**

#### **Psychosoziale Beratungs- und Behandlungsstelle**

Kurfürstenstr. 43, 12105 Berlin

**Phone** (030) 7009 3991

**Fax** (030) 216 80 13

**Email** beratungsstelle-tempelhof@pbam.de

**Web** www.pbam.de

# Tempelhof-Schöneberg

**FAM (Frauen – Alkohol – Medikamente und Drogen)**

**Frauensuchtberatungsstelle**

Merseburger Str. 3, 10823 Berlin

**Phone** (030) 782 89 89

**Fax** (030) 7871 2985

**Email** fam@la-vida.de

## **Associations**

### **Verbünde**

**Gerontopsychiatrischer Verbund Tempelhof-Schöneberg Bereich Schöneberg**

**Kontakt über: Bezirksamt Tempelhof-Schöneberg, Sozialpsychiatrischer Dienst**

Rathausstr. 27, 12105 Berlin

**Phone** (030) 90277 - 7575

**Gerontopsychiatrischer Verbund Tempelhof-Schöneberg Bereich Tempelhof**

**Kontakt über: VdK-Koordinierungsstelle für, Rehabilitation älterer Menschen**

Reinhardtstr. 7, 12103 Berlin

**Phone** (030) 755 07 03

**Email** koordinierungsstelle.berlin@vdk.de

# Neukölln

## **Coordination at the Neukölln District Office**

### **Koordination im Bezirksamt Neukölln**

#### **Psychiatriekoordination**

Blaschkoallee 32, 12359 Berlin

**Phone** (030) 90239 - 2258

**Fax** (030) 90239 - 2886

**Email** [Eveline.Grimm@bezirksamt-neukoelln.de](mailto:Eveline.Grimm@bezirksamt-neukoelln.de)

#### **Suchthilfekoordination**

Blaschkoallee 32, 12359 Berlin

**Phone** (030) 90239 – 2775

**Fax** (030) 90239 - 2886

**Email** [Wolfgang.Jas@bezirksamt-neukoelln.de](mailto:Wolfgang.Jas@bezirksamt-neukoelln.de)

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Psychiatrie**

##### **Anmeldung über die Psychiatriekoordination**

**Phone** (030) 90239 - 2258

**Fax** (030) 90239 – 2886

##### **Steuerungsgremium Sucht**

##### **Anmeldung über die Suchthilfekoordination**

**Phone** (030) 90239 - 2775

**Fax** (030) 90239 - 2886

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Gutschmidtstr. 31, 12359 Berlin

**Phone** (030) 90239 - 2786

**Fax** (030) 90239 - 3729

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

##### **Beratungsstelle 1**

Böhmische Str. 39, 12055 Berlin

**Phone** (030) 688 748 - 0

**Fax** (030) 688 748 - 50

# Neukölln

## **Beratungsstelle 2**

Britzer Damm 93, 12347 Berlin

**Phone** (030) 90239 - 1242

**Fax** (030) 90239 - 1355

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Süd-Ost**

Karl-Marx-Str. 23, 12043 Berlin-Neukölln

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 90 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 929

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

## **Special Department for Psychiatry and Psychotherapy (Obligatory Care for the District)**

### **Fachabteilung für Psychiatrie und Psychotherapie (Pflichtversorgung für den Bezirk)**

#### **Vivantes Klinikum Neukölln**

#### **Klinik für Psychiatrie, Psychotherapie und Psychosomatik**

Rudower Str. 48, 12351 Berlin

**Phone** (030) 13014 - 2271

**Fax** (030) 13014 - 3424

**Web** [www.vivantes.de](http://www.vivantes.de)

## **Day Clinics**

### **Tageskliniken**

#### **Vivantes Klinikum Neukölln**

#### **Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Emser Str. 31, 12051 Berlin

**Phone** (030) 629 031 - 0

**Fax** (030) 629 031 -17

#### **Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Rieseestr. 1, 12347 Berlin

**Phone** (030) 600 888 - 0

**Fax** (030) 600 888 - 88

# Neukölln

## **Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Rudower Straße 48, 12351 Berlin

**Phone** (030) 13014 – 2920

**Fax** (030) 13014 - 2962

## **Outpatient Clinic**

### **Institutsambulanz**

**Vivantes Klinikum Neukölln**

**Psychiatrische Institutsambulanz**

Rudower Str. 48, 12351 Berlin

**Phone** (030) 13014 - 3420

**Fax** (030) 13014 - 2839

## **Special Department for Child and Youth Psychiatry/Psychotherapy (Obligatory Care for the District Neukölln provided at two locations)**

**Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie**

**(Pflichtversorgung für den Bezirk Neukölln erfolgt an zwei Standorten)**

**Vivantes Klinikum im Friedrichshain**

**Klinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik**

Landsberger Allee. 49, 10249 Berlin

**Phone** 030) 13023 - 8011

**Fax** (030) 13023 - 8043

## **Day Clinic**

### **Tagesklinik**

**Vivantes Klinikum Neukölln**

**Tagesklinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik**

Pavillon 11, Zadekstraße 53, 12351 Berlin

**Phone** (030) 13014 - 2840

**Fax** (030) 13014 - 2875

## **Outpatient Clinic**

### **Institutsambulanz**

**Vivantes Klinikum Neukölln**

**Kinder- und jugendpsychiatrische Institutsambulanz**

Pavillon 11, Zadekstraße 53, 12351 Berlin

**Phone** (030) 13014 - 2840

**Fax** (030) 13014 - 2875

# Neukölln

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

**Unionhilfswerk Sozialeinrichtungen gemeinnützige GmbH**

**Zuverdienstwerkstatt Neukölln**

Donaustr. 83, 12043 Berlin

**Phone** (030) 6889 - 4690

**Fax** (030) 6889 - 4692

**Email** [zvzw@nk.unionilfswerk.de](mailto:zvzw@nk.unionilfswerk.de)

### **ajb gmbh**

**Gemeinnützige Gesellschaft für Jugendberatung und psychosoziale Rehabilitation**

Wildenbruchstraße 82, 12045 Berlin

**Phone** (030) 30605065 oder (030) 44728946

**Email** [kunstundkekse@ajb-berlin.de](mailto:kunstundkekse@ajb-berlin.de)

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

**Diakoniewerk Simeon gGmbH / Eingliederungshilfe**

**Psychosoziale Kontakt- und Beratungsstelle Gropiusstadt**

Rudower Straße 176, 12351 Berlin

**Phone** (030) 6097 2140

**Fax** (030) 6097 21415

**Email** [pskb@diakoniwerk-simeon.de](mailto:pskb@diakoniwerk-simeon.de)

**Unionhilfswerk Sozialeinrichtungen gemeinnützige GmbH**

**Treffpunkt Terra**

Hertzbergstr. 7 - 8, 12055 Berlin

**Phone** (030) 687 19 77

**Fax** (030) 5682 2951

**Email** [kbs@nk.unionhilfswerk.de](mailto:kbs@nk.unionhilfswerk.de)

## **Contact Offices**

### **Kontaktstellen**

**vista gGmbH**

**Kontaktstelle Confamilia für alkohol- und medikamentenabhängige Menschen**

**Phone** (030) 681 38 88

**Fax** (030) 5682 9767

**Email** [kontaktstelle-neukoelln@vistaberlin.de](mailto:kontaktstelle-neukoelln@vistaberlin.de)

# Neukölln

**Deutscher Guttempler-Orden**  
**Selbsthilfeorganisation**  
**alkoholfreie Kontakt- und Begegnungsstelle**  
Wildenbruchstr. 80, 12045 Berlin  
**Phone** (030) 6823 7621  
**Fax** (030) 6823 7622  
**Email** info@guttempler-berlin.com  
**Web** www.guttempler-berlin.com

## **Addiction Counseling Offices**

**Suchtberatungsstellen**  
**vista gGmbH**  
**Confamilia Suchtberatung**  
Lahnstr. 84, 12055 Berlin  
**Phone** (030) 689 772 900  
**Fax** (030) 689 772 929  
**Email** confamilia@vistaberlin.de

**vista gGmbH**  
**Suchtberatung Confamilia (nur Alkohol- und Medikamentenberatung)**  
Ulrich-von-Hassell-Weg 7, 12353 Berlin  
**Phone** (030) 3433 8477  
**Fax** (030) 3433 8478  
**Email** confamilia-gropiusstadt@vistaberlin.de

## **Associations**

**Verbünde**  
**Geriatrisch-gerontopsychiatrischer Verbund Neukölln - ein Netzwerk für das Alter**  
Werbellinstr. 42, 12053 Berlin  
**Phone** (030) 689 770 – 0  
**Fax** (030) 689 770 - 20

**Home Psychiatric Care**  
**Psychiatrische Häusliche Krankenpflege**  
**Ambulantes Betreuungszentrum Sozialstation GbR**  
Werbellinstr. 42, 12053 Berlin  
**Phone** (030) 5682 0 8888  
**Fax** (030) 5682 0 8877

# Neukölln

## **VIA Pflege gemeinnützige GmbH**

### **Ambulanter Pflegedienst**

Bruno-Bauer-Str. 10, 12051 Berlin

**Phone** (030) 3474 5474

**Fax** (030) 3474 5475

## **Sociotherapy**

### **Soziotherapie**

#### **ZeitRaum gGmbH**

Braunschweiger Straße 14, 12055 Berlin

**Phone** (030) 288 369 66

**Fax** (030) 6664 8499

**Email** bernd.salm@zeitraum-ggmbh

## **VIA Pflege gemeinnützige GmbH**

Bruno-Bauer-Straße 10, 12051 Berlin

**Phone** 0151 15287383 Ansprechpartnerin: Ruth Sachse

0179 2215995 Ansprechpartnerin: Dörte Krug



# Treptow-Köpenick

## **Coordination at the Treptow-Köpenick District Office**

### **Koordination im Bezirksamt Treptow-Köpenick**

#### **Psychiatriekoordination**

Hans-Schmidt-Str. 18, 12489 Berlin

**Phone** (030) 90297 - 6165

**Fax** (030) 90297 - 6164

**Email** ursula.wurm@ba-tk.berlin.de

#### **Suchthilfekoordination**

Hans-Schmidt-Str. 18, 12489 Berlin

**Phone** (030) 90297 - 6167

**Fax** (030) 90297 - 6164

**Email** mario.naetke@ba-tk.berlin.de

#### **Home Care and Day Care: Psychiatry**

**Betreutes Wohnen und Tagesbetreuungen Psychiatrie**

**Steuerungsgremium Psychiatrie Treptow-Köpenick**

**Anmeldung über die Psychiatriekoordinatorin**

**Phone** (030) 90297 6165

#### **Home Care and Day Care: Addiction**

**Betreutes Wohnen und Tagesbetreuungen Sucht**

**Steuerungsgremium Sucht Treptow-Köpenick**

**Anmeldung über den Suchthilfekoordinator**

**Phone** (030) 90297 - 6167

#### **District Office Social-Psychiatric Services**

**Sozialpsychiatrischer Dienst des Bezirksamtes**

##### **Standort Treptow**

Hans-Schmidt-Str. 18, 12489 Berlin

**Phone** (030) 90297 - 6005

**Fax** (030) 90297 - 6081

##### **Standort Köpenick**

Salvador-Allende-Str. 80b, 12559 Berlin

**Phone** (030) 90297 - 3751

**Fax** (030) 90297 - 3780

# Treptow-Köpenick

## **District Office Child and Youth Psychiatric Services**

### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

#### **Standort Treptow und Köpenick**

Freiheit 16, 12555 Berlin

**Phone** (030) 90297 - 4711

**Fax** (030) 90297 - 4737

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Süd-Ost**

Spreestr. 6, 12439 Berlin

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 80 und

täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 829

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

## **Special Department for Psychiatry and Psychotherapy**

### **(Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie**

#### **(Pflichtversorgung für den Bezirk)**

**St. Hedwig Kliniken Berlin Örtlicher Bereich: Krankenhaus Hedwigshöhe**

#### **Abteilung für Psychiatrie und Psychotherapie**

Höhensteig 1, 12526 Berlin

**Phone** (030) 6741 - 0

**Web** [www.alexius.de](http://www.alexius.de)

## **Day Clinics**

### **Tageskliniken**

**St. Hedwig Kliniken Berlin Örtlicher Bereich: Krankenhaus Hedwigshöhe**

#### **Tagesklinik für Psychiatrie und Psychotherapie**

Höhensteig 1, 12526 Berlin

**Phone** (030) 6741 - 0

## **Allgemeinpsychiatrische Tagesklinik**

Edisonstr. 15, 12437 Berlin

**Phone** (030) 5300 - 5970

# Treptow-Köpenick

## **Outpatient Clinic**

### **Institutsambulanz**

St. Hedwig Kliniken Berlin Örtlicher Bereich: Krankenhaus Hedwigshöhe

Psychiatrische Institutsambulanz

Höhensteig 1 (Haus A), 12526 Berlin

Phone (030) 6741 - 3220

## **Special Department for Child and Youth Psychiatry/Psychotherapy**

**(Obligatory Care for the District of Treptow-Köpenick provided at Vivantes Klinikum in Friedrichshain)**

**Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie (Pflichtversorgung für den Bezirk Treptow-Köpenick erfolgt im Vivantes Klinikum im Friedrichshain)**

Klinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik, Tagesklinik, Institutsambulanz

Standort: Landsberger Allee

Landsberger Allee 49, Haus 8, 10249 Berlin

Phone (030) 13023-8011

Web [www.vivantes.de](http://www.vivantes.de)

## **Tagesklinik Neukölln im Klinikum Neukölln**

**(2. Standort der Tagesklinik auch für Treptow-Köpenick)**

Klinikum Neukölln

Klinik für Kinder- und Jugendpsychiatrie, Psychotherapie und Psychosomatik

Zadekstr. 53, 12351 Berlin

Phone (0)30 130 14-2811

Fax (0)30 130 14-2870

## **Work and Employment (Job Opportunities)**

**Arbeit und Beschäftigung (Zuverdienste)**

ajb gGmbH

Thomas-Münzer-Str. 6, 12489 Berlin

Phone (030) 671 17 15

## **Das Fünfte Rad e.V.**

Mahlsdorfer Str. 3-6, 12555 Berlin

Phone (030) 6589 0331

Email [info@das-fuenfte-rad-ev.de](mailto:info@das-fuenfte-rad-ev.de)

Web [www.das-fuenfte-rad-ev.de](http://www.das-fuenfte-rad-ev.de)

# Treptow-Köpenick

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **Das Fünfte Rad e.V.**

Schillerpromenade 2, Ecke Kilianistr., 12459 Berlin

**Phone** (030) 655 40 99

#### **ajb gGmbH**

Thomas-Münzer-Str. 6, 12489 Berlin

**Phone** (030) 671 50 10/-11

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

#### **Johannisches Sozialwerk e.V.**

#### **Beratungsstelle für Suchtkranke**

Parrisiusstr. 23, 12555 Berlin

**Phone** (030) 6507 0080

#### **Mut Gesellschaft für Gesundheit mbH**

#### **Beratungs- und Behandlungsstelle für Suchtkranke**

Brückenstr. 3, 12439 Berlin

**Phone** (030) 5321 8860

## **Associations**

### **Verbünde**

#### **Gerontopsychiatrisch-geriatrischer Verbund Treptow-Köpenick**

**Geschäftsadresse: Pflegestützpunkt Treptow-Köpenick, Herr Brendel**

Spreestraße 6, 12439 Berlin

**Phone** (030) 39 06 38 25

**Fax** (030) 39 06 38 26

**Email** [psp.treptow-koepenick@albatros-gmbh.de](mailto:psp.treptow-koepenick@albatros-gmbh.de)

## **Sociotherapy**

### **Soziotherapie**

#### **Psychosozialer Verbund Treptow e.V.**

#### **Kristin Seeliger**

Baumschulenstraße 78, 12437 Berlin

**Phone** (030) 45099410

**Fax** (030) 531636-10

**Email** [soziotherapie@psv-treptow.de](mailto:soziotherapie@psv-treptow.de)

# Marzahn-Hellersdorf

## **Coordination at the Marzahn-Hellersdorf District Office**

### **Koordination im Bezirksamt Marzahn-Hellersdorf**

#### **Psychiatriekoordination**

Etkar-André-Str.8, 12619 Berlin

**Phone** (030) 90293 - 3854

**Fax** (030) 90293 - 3860

**Email** Brigitte.Meyer@ba-mh.verwalt-berlin.de

#### **Suchthilfekoordination**

Etkar-André-Str.8, 12619 Berlin

**Phone** (030) 90293 - 3853

**Fax** (030) 90293 - 3865

**Email** Ove.Fischer@ba-mh.verwalt-berlin.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium Psychiatrie: Marzahn-Hellersdorf**

##### **Anmeldung über die Psychiatriekoordinatorin**

**Phone** (030) 90293 - 3854

**Fax** (030) 90293 - 3860

**Email** Brigitte.Meyer@ba-mh.verwalt-berlin.de

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Etkar-André-Str. 8, 12619 Berlin

**Phone** (030) 90293 - 3751

**Fax** (030) 90293 - 3775

**Email** soz.psych.dienst@ba-mh.verwalt-berlin.de

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Etkar-André-Str. 8, 12619 Berlin

**Phone** (030) 90293 - 3691/ -3684

**Fax** (030) 90293 - 3699

# Marzahn-Hellersdorf

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Ost**

Irenenstr. 21 A, 10317 Berlin-Lichtenberg

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 70 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 729

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

### **Special Department for Psychiatry and Psychotherapy (Obligatory Care for the District)**

#### **Fachabteilung für Psychiatrie und Psychotherapie (Pflichtversorgung für den Bezirk)**

**Vivantes Klinikum Hellersdorf**

**Klinik für Psychiatrie, Psychotherapie und Psychosomatik**

Standort: Brebacher Weg

Brebacher Weg 15, 12683 Berlin

**Phone** (030) 13018 - 3560

**Email** [evelyn.ilgner@vivantes.de](mailto:evelyn.ilgner@vivantes.de)

**Web** [www.vivantes.de](http://www.vivantes.de)

## **Day Clinic**

### **Tagesklinik**

**Vivantes Klinikum Hellersdorf**

**Psychotherapeutisch-psychosomatische Tagesklinik**

**Standort: Medizinisches Versorgungszentrum Marzahn, Psychiatrie und  
psychosomatische Medizin**

Ärztehaus Mehrower Allee 22, 12687 Berlin

**Phone** (030) 9302 08866

**Fax** (030) 9302 08867

**Email** [martina.linz@vivantes.de](mailto:martina.linz@vivantes.de)

# Marzahn-Hellersdorf

## **Outpatient Clinic**

### **Institutsambulanz**

**Vivantes Klinikum Hellersdorf**

**Psychiatrische Institutsambulanz**

Standort: Brebacher Weg

Brebacher Weg 15, 12683 Berlin

**Phone** (030) 13018 - 3325

**Fax** (030) 13018 - 3322

## **Special Department for Child and Youth Psychiatry/Psychotherapy**

**(Obligatory Care for the District of Marzahn-Hellersdorf provided in the District of Lichtenberg)**

**Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie**

**(Pflichtversorgung für den Bezirk Marzahn-Hellersdorf erfolgt im Bezirk Lichtenberg)**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Abteilung Psychiatrie, Psychosomatik und Psychotherapie

des Kindes- und Jugendalters

Herzbergstr. 79, Haus 7, 10365 Berlin

**Phone** (030) 5472 - 3801

**Fax** (030) 5472 - 3899

**Email** k.krueger@keh-berlin.de

**Web** www.keh-berlin.de

## **Day Clinic**

### **Tagesklinik**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Abteilung Psychiatrie, Psychosomatik und Psychotherapie

des Kindes- und Jugendalters

Herzbergstr. 79, Haus 7, 10365 Berlin

**Phone** (030) 5472 - 3850

# Marzahn-Hellersdorf

## **Outpatient Clinic**

### **Institutsambulanz**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Kinder- und jugendpsychiatrische Institutsambulanz

Herzbergstr. 79, Haus 19, 10365 Berlin

**Phone** (030) 5472 - 3815

**Fax** (030) 5472 - 3819

**Email** s.schindler@keh-berlin.de

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

**Wuhletal – Psychosoziales Zentrum gGmbH**

Alt-Marzahn 31, 12685 Berlin

**Phone** (030) 5497 99603

**Fax** (030) 5497 99604

**Email** wmg@wuhletal.de

**Web** www.wuhletal.de

**Wuhletal - Psychosoziales Zentrum gGmbH**

**Integrationsprojekt Wuhletal**

Alt-Marzahn 31, 12685 Berlin

**Phone** (030) 5497 99603

**Fax** (030) 5497 99604

**Email** wmg@wuhletal.de

**Web** www.wuhletal.de

**Lebensnähe gGmbH**

Allee der Kosmonauten 67 - 69, 12681 Berlin

**Phone** (030) 5439 6627

**Fax** (030) 5439 6630

**Email** gGmbH@lebensnaehe.de

**Web** www.lebensnaehe.de



# Marzahn-Hellersdorf

## **Mittendrin in Hellersdorf - Verein zur Integration Behinderter e.V.**

Hellersdorfer Promenade 19, 12627 Berlin

**Phone** (030) 566 7949

**Fax** (030) 566 7949

**Email** sekretariat@ev-mittendrin.de

**Web** www.mittendrin-in-hellersdorf.de

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **Lebensnähe gGmbH**

„Das Ufer“

Alt-Marzahn 35, 12685 Berlin

**Phone** (030) 543 5102

**Fax** (030) 543 5102

**Email** kbs@lebensnaehe.de

**Web** www.lebensnaehe.de

#### **Wuhletal – Psychosoziales Zentrum gGmbH**

„Das Floß“

Dorfstr.47, 12621 Berlin

**Phone** (030) 5170 0088

**Fax** (030) 5658 8905

**Email** kbs@wuhletal.de

**Web** www.wuhletal.de

#### **Addiction Counseling Centers (Alcohol and Medication)**

##### **Suchtberatungsstellen (Alkohol und Medikamente)**

#### **Wuhletal – Psychosoziales Zentrum gGmbH**

Alt-Marzahn 59, 12685 Berlin

**Phone** (030) 549 88 63

**Fax** (030) 5498 8648

**Email** suchtberatung@wuhletal.de

**Web** www.wuhletal.de

# Marzahn-Hellersdorf

**vistagGmbH**

**Drogen- und Suchtberatung**

Allee der Kosmonauten 47, 12681 Berlin

**Phone** (030) 29 027 81 81, (030) 29 027 81 71 (russischsprachige Beratung)

**Fax** (030) 29 027 81 99

**Email** marzahn@vistaberlin.de

**Web** www.vistaberlin.de

## **Associations**

### **Verbünde**

**Allgemeinpsychiatrischer Verbund (ApV) Marzahn-Hellersdorf**

**Bezirksamt Marzahn-Hellersdorf von Berlin, Abteilung Gesundheit,  
Soziales und Personal**

**Plan- und Leitstelle Gesundheit und Soziales**

12591 Berlin

**Phone** (030) 90293 - 3854

**Fax** (030) 90293 - 3860

**Email** Brigitte.Meyer@ba-mh.verwalt-berlin.de

**Web** www.berlin.de/ba-marzahn-hellersdorf

**Gerontopsychiatrischer – geriatrischer Verbund (GGV) Marzahn-Hellersdorf**

**Bezirksamt Marzahn-Hellersdorf von Berlin,  
Abteilung Gesundheit, Soziales und Personal,  
Plan- und Leitstelle Gesundheit und Soziales**

12591 Berlin

**Phone** (030) 90293 - 3856

**Fax** (030) 90293 - 3865

**Email** Hannah.Karrmann@ba-mh.verwalt-berlin.de

**Web** www.berlin.de/ba-marzahn-hellersdorf

# Marzahn-Hellersdorf

Suchtverbund (SV) Marzahn-Hellersdorf

Bezirksamt Marzahn-Hellersdorf von Berlin, Abteilung Gesundheit,  
Soziales und Personal,

Plan- und Leitstelle Gesundheit und Soziales  
12591 Berlin

**Phone** (030) 90293 - 3853

**Fax** (030) 90293 - 3865

**Email** [Ove.Fischer@ba-mh.verwalt-berlin.de](mailto:Ove.Fischer@ba-mh.verwalt-berlin.de)

**Web** [www.berlin.de/ba-marzahn-hellersdorf](http://www.berlin.de/ba-marzahn-hellersdorf)

## **Sociotherapy**

### **Soziotherapie**

**Wuhletal - Psychosoziales - Zentrum gGmbH**

Dorfstr. 46, 12621 Berlin

**Phone** (030) 5659 9592

**Fax** (030) 5659 9599

**Email** [borck@wuhletal.de](mailto:borck@wuhletal.de)

**Web** [www.wuhletal.de](http://www.wuhletal.de)

## **Lebensnähe gGmbH**

Allee der Kosmonauten 67 – 69, 12681 Berlin

**Phone** (030) 5436 982

**Fax** (030) 5436 6630

**Email** [ggmbh@lebensnaehe.de](mailto:ggmbh@lebensnaehe.de)

**Web** [www.lebensnaehe.de](http://www.lebensnaehe.de)

# Lichtenberg

## **Coordination at the Lichtenberg District Office**

### **Koordination im Bezirksamt Lichtenberg**

#### **Psychiatriekoordination**

Alfred-Kowalke-Straße 24, 10315 Berlin

**Phone** (030) 90296 - 4561

**Fax** (030) 90296 - 4599

**Email** Roland.Scheil@lichtenberg.berlin.de

#### **Suchthilfekoordination**

Alfred-Kowalke-Straße 24, 10315 Berlin

**Phone** (030) 90296 - 4561

**Fax** (030) 90296 - 4599

**Email** Roland.Scheil@lichtenberg.berlin.de

#### **Home Care and Day Care**

##### **Betreutes Wohnen und Tagesbetreuungen**

##### **Steuerungsgremium: Steuerungsgremium Lichtenberg**

##### **Anmeldung über Psychiatrie- und Suchtkoordination**

**Phone** (030) 90296 - 4561

**Fax** (030) 90296 - 4599

#### **District Office Social-Psychiatric Services**

##### **Sozialpsychiatrischer Dienst des Bezirksamtes**

Alfred-Kowalke-Straße 24, 10315 Berlin

**Phone** (030) 90296 - 7575

**Fax** (030) 90296 - 7515

**Email** Heike.Michael@lichtenberg.berlin.de

#### **District Office Child and Youth Psychiatric Services**

##### **Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

**Standort Alfred-Kowalke-Straße 24, 10315 Berlin**

**Phone** (030) 90296 - 4961

**Standort Oberseestraße 98, 13055 Berlin**

**Phone** (030) 90296 - 4954

# Lichtenberg

## **Crisis Services**

### **Krisendienst**

#### **Berliner Krisendienst - Region Ost**

Irenenstr. 21 A, 10317 Berlin-Lichtenberg

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 70 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 - 729

**Web** [www.berliner-krisendienst.de](http://www.berliner-krisendienst.de)

## **Special Department for Psychiatry, Psychotherapy, and Psychosomatics (Obligatory Care for the District)**

### **Fachabteilung für Psychiatrie, Psychotherapie und Psychosomatik (Pflichtversorgung für den Bezirk)**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

**Abteilung für Psychiatrie, Psychotherapie & Psychosomatik**

Herzbergstr. 79, 10365 Berlin

**Phone** (030) 5472 - 0

**Web** [www.keh-berlin.de](http://www.keh-berlin.de)

## **Day Clinics**

### **Tageskliniken**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

**Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Herzbergstr. 82 – 84, 10365 Berlin

**Phone** (030) 5549 - 0425

**Fax** (030) 5549 - 0427

**Web** [www.keh-berlin.de](http://www.keh-berlin.de)

**Tagesklinik für Psychiatrie, Psychotherapie und Psychosomatik**

Boxhagener Str. 76 - 78, 10245 Berlin

**Phone** (030) 2966 - 8485

**Fax** (030) 2966 - 8485

# Lichtenberg

## **Outpatient Clinic**

### **Institutsambulanz**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Psychiatrische Institutsambulanz

Herzbergstr. 79, 10365 Berlin

Phone (030) 5472 4970

Web [www.keh-berlin.de](http://www.keh-berlin.de)

## **Special Department for Child and Youth Psychiatry, Psychotherapy, and Psychosomatics (Obligatory Care for the District)**

**Fachabteilung für Psychiatrie, Psychotherapie und Psychosomatik des Kindes- und Jugendalters (Pflichtversorgung für den Bezirk )**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Abteilung für Psychiatrie, Psychotherapie & Psychosomatik des Kindes- und Jugendalters

Herzbergstr. 79, Haus 7, 10365 Berlin

Phone (030) 5472 - 3815

Fax (030) 5472 - 3899

Web [www.keh-berlin.de](http://www.keh-berlin.de)

## **Day Clinic**

### **Tagesklinik**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Tagesklinik für Psychiatrie, Psychotherapie & Psychosomatik des Kindes- und Jugendalters

Herzbergstr. 79, 10365 Berlin

Phone (030) 5472 - 3850

Web [www.keh-berlin.de](http://www.keh-berlin.de)

## **Outpatient Clinic**

### **Institutsambulanz**

Evangelisches Krankenhaus Königin Elisabeth Herzberge

Kinder- und jugendpsychiatrische Institutsambulanz

Herzbergstr. 79, 10365 Berlin

Phone (030) 5472 - 3815

Fax (030) 5472 - 3899

Web [www.keh-berlin.de](http://www.keh-berlin.de)

# Lichtenberg

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienst)**

**Albatros gGmbH.**

Gundelfinger Str. 52, 10318 Berlin

**Phone** (030) 5037 8025

**Email** [zv.liberg@albatrosggmbh.de](mailto:zv.liberg@albatrosggmbh.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

**Albatros gGmbH.**

**KBS Blauer Laden**

Hagenstr. 5, 10365 Berlin

**Phone** (030) 557 84 84/-86 86

**Email** [kbs.liberg@albatrosggmbh.de](mailto:kbs.liberg@albatrosggmbh.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

**PinelgGmbH**

**KBS Manet-Club**

Große Leege Str. 97 - 98, 13055 Berlin

**Phone** (030) 986 53 67

**Fax** (030) 9811 4219

**Email** [lichtenberg@pinel.de](mailto:lichtenberg@pinel.de)

**Web** [www.pinel.de](http://www.pinel.de)

## **Complaint Center**

### **Beschwerdestelle**

#### **Vertrauens- und Beschwerdestelle Psychiatrie**

Große-Leege-Straße 103, 13055 Berlin, 1. Etage, Zimmer 1.49

**Phone** (030) 90296 - 4512

**Fax** (030) 90296 - 4519

**Email** [wolfgang.braeuer@arcor.de](mailto:wolfgang.braeuer@arcor.de)

**Web** [www.braeuer-web.de](http://www.braeuer-web.de)

# Lichtenberg

## **Addiction Counseling Centers (Alcohol and Medication)**

### **Suchtberatungsstellen (Alkohol und Medikamente)**

**Stiftung Sozialpädagogisches Institut Berlin (SPI)**

#### **Integrierte Suchtberatung Lichtenberg**

Einbecker Str. 32, 10317 Berlin

**Phone** (030) 556 80 40

**Fax** (030) 556 804 - 18

**Email** suchtberatung-lichtenberg@stiftung-spi.de

**Web** www.stiftung-spi.de

#### **Suchtberatung Hohenschönhausen**

#### **Gesundheitsamt Lichtenberg und Stiftung SPI**

Oberseestr. 98, 13053 Berlin

**Phone** (030) 90296 - 4911/ -10

**Fax** (030) 90296 - 4919

**Email** suchtberatung-hsh@stiftung-spi.de

**Web** www.stiftung-spi.de

## **Associations**

### **Verbände**

#### **Gemeindepsychiatrischer Verbund Lichtenberg GPV**

#### **Information über Psychiatriekoordination**

Alfred-Kowalke-Straße 24, 10315 Berlin

**Phone** (030) 90296 - 4561

**Fax** (030) 90296 - 4599

**Email** Roland.Scheil@lichtenberg.berlin.de

**Web** www.gpv-lichtenberg.de



# Lichtenberg

## **Geriatrisch-Gerontopsychiatrischer Verbund Lichtenberg GGV**

### **Information über Psychiatriekoordination**

Alfred-Kowalke-Straße 24, 10315 Berlin

**Phone** (030) 90296 - 4511

**Fax** (030) 90296 - 4599

**Email** Sandra.Born@lichtenberg.berlin.de

### **Sociotherapy**

#### **Soziotherapie**

##### **PinelgGmbH**

Simon-Bolivar-Str. 3-7, 13055 Berlin

**Phone** (030) 66636 6940 / 6663 6941

# Reinickendorf

## **Coordination at the Reinickendorf District Office**

### **Koordination im Bezirksamt Reinickendorf**

#### **Psychiatriekoordination und Beauftragter für Suchtfragen**

Eichborndamm 215-239, 13437 Berlin

**Phone** (030) 90294 – 5073

**Fax** (030) 90294 – 2142

**Email** [detlev.deter@reinickendorf.berlin.de](mailto:detlev.deter@reinickendorf.berlin.de)

## **Steuerungsgremium Psychiatrie Reinickendorf**

Anmeldung SGP über:

**Email** [marko.zoschke@reinickendorf.berlin.de](mailto:marko.zoschke@reinickendorf.berlin.de)

**Web** [www.berlin.de/ba-reinickendorf/org/gesplanleit](http://www.berlin.de/ba-reinickendorf/org/gesplanleit)

## **Home Care and Day Care**

### **Betreutes Wohnen und Tagesbetreuungen**

#### **Anmeldung über den Sozialpsychiatrischen Dienst**

Eichborndamm 215-239, 13437 Berlin

**Phone** (030) 90294 – 5135

**Fax** (030) 90294 – 2142

**Email** [sozialpsychiatrischer-dienst@reinickendorf.berlin.de](mailto:sozialpsychiatrischer-dienst@reinickendorf.berlin.de)

oder bei einem der nachstehenden Anbieter:

### **Der Steg gGmbH, Träger gGmbH oder Albatros gGmbH**

#### **Träger gGmbH, Ambulantes Betreutes Wohnen und Übergangswohnheim**

Alt-Reinickendorf 45, 13407 Berlin

**Phone** (030) 496 30 76

**Fax** (030) 495 14 87

**Email** [gst@traeger-berlin.de](mailto:gst@traeger-berlin.de)

**Web** [www.traeger-berlin.de](http://www.traeger-berlin.de)

#### **Der Steg gGmbH, Betreutes Einzelwohnen und Therapeutische Wohngemeinschaften für junge Erwachsene**

Alt-Reinickendorf 29, 13407 Berlin

**Phone** (030) 4985 76 930

**Fax** (030) 4985 76 999

**Email** [peter.leinen-frech@dersteg.de](mailto:peter.leinen-frech@dersteg.de)

**Web** [www.dersteg.de](http://www.dersteg.de)

# Reinickendorf

**Träger gGmbH, Wohnheim für suchtkranke Menschen und ambulante Betreuung suchtkranker Menschen**

**Wohnstätte am Schillerpark**

Edinburger Str. 41, 13349 Berlin

**Phone** (030) 451 75 90

**Fax** (030) 4502 2036

**Email** was@traeger-berlin.de

**Web** www.traeger-berlin.de

**District Office Social-Psychiatric Services**

**Sozialpsychiatrischer Dienst des Bezirksamtes**

Teichstr. 65, Haus 4, 13407 Berlin

**Phone** (030) 90294 – 5010

**Fax** (030) 90294 – 5315

**Email** sozialpsychiatrischer-dienst@reinickendorf.berlin.de

**District Office Child and Youth Psychiatric Services**

**Kinder- und Jugendpsychiatrischer Dienst des Bezirksamtes**

Teichstr. 65, Haus 4, 13407 Berlin

**Phone** (030) 90294 – 5043

**Fax** (030) 90294 – 5140

**Email** kindergesundheit@reinickendorf.berlin.de

**Crisis Services**

**Krisendienst**

**Berliner Krisendienst - Region Nord**

Berliner Str. 25, 13507 Berlin-Reinickendorf

**Phone** täglich von 16.00 - 24.00 Uhr (030) 39063 - 50 und  
täglich von 0.00 - 16.00 Uhr über die Nacht- und Tagbereitschaft des  
Berliner Krisendienstes (030) 39063 - 00

**Fax** (030) 39063 – 529

**Email** region.nord@berliner-krisendienst.de

**Web** www.berliner-krisendienst.de

## Reinickendorf

**Special Department for Psychiatry and Psychotherapy  
(Obligatory Care for the District)**

**Fachabteilung für Psychiatrie und Psychotherapie  
(Pflichtversorgung für den Bezirk)**

**Vivantes Humboldt-Klinikum**

**Klinik für Psychiatrie, Psychotherapie und Psychosomatik  
Zentrum für affektive Erkrankungen**

**Prof. Dr. Peter Bräunig**

**Standort: Am Nordgraben 2, 13509 Berlin**

**Phone** Kliniksekretariat (030) 13012 – 2100

**Email** doris.koeppen@vivantes.de

**Phone** OA Dr. Gersch: 0151 - 113455767 (Montag bis Freitag 08:00-16:00)

**Phone** Dienstarzt: 0151 - 1260 8382 (täglich rund um die Uhr)

**Fax** (030) 13012 – 2103

**Web** www.vivantes.de

### **Day Clinic**

#### **Tagesklinik**

**Vivantes Humboldt-Klinikum**

**Tagesklinik für Psychiatrie und Psychotherapie**

**Standort Am Nordgraben**

Am Nordgraben 2, 13509 Berlin

**Phone** (030) 13012 – 2418

**Fax** (030) 13012 – 2410

**Web** www.vivantes.de

### **Outpatient Clinics**

#### **Institutsambulanzen**

##### **Institutsambulanz I**

**Vivantes Humboldt-Klinikum**

**Psychiatrische Institutsambulanz**

**Standort: Am Nordgraben**

Am Nordgraben 2, 13509 Berlin

**Phone** (030) 13012 – 2429

**Email:** uta.dymke@vivantes.de

**Fax** (030) 13012 – 2419

**Web** www.vivantes.de

## Reinickendorf

### **Institutsambulanz II - für suchtmittelabhängige Menschen**

**Es besteht ein Angebot für russisch-, griechisch-, ukrainisch-, hebräisch-, türkisch- und deutschsprechende Patientinnen und Patienten.**

Standort: Oranienburger Str. 285, Haus 20, 13437 Berlin

**Phone** (030) 13011 – 9550

**Fax** (030) 13011 – 9552

**Web** [www.vivantes.de](http://www.vivantes.de)

### **Zentrum für seelische Frauengesundheit**

#### **Vivantes Humboldt-Klinikum**

Standort: Am Nordgraben 2, 13509 Berlin

**Phone** Sekretariat (030) 13012 – 2402  
Frau Prof. Dr. Stephanie Krüger

**Phone** (030) 13012 – 2454

**Email** [stephanie.krueger@vivantes.de](mailto:stephanie.krueger@vivantes.de)

**Web** [www.vivantes.de](http://www.vivantes.de)

### **Special Department for Child and Youth Psychiatry/Psychotherapy**

**(Obligatory Care for the District of Reinickendorf provided in the District of Pankow)**

#### **Fachabteilung für Kinder- und Jugendpsychiatrie/-psychotherapie**

**(Pflichtversorgung für den Bezirk Reinickendorf erfolgt im Bezirk Pankow)**

#### **HELIOS Klinikum Berlin-Buch**

#### **Klinik für Kinder- und Jugendpsychiatrie und Psychotherapie**

Schwanebecker Chaussee 50, 13125 Berlin

**Phone** (030) 9401 – 15400

**Fax** (030) 9401 – 55409

**Email** [kjp.berlin-buch@helios-kliniken.de](mailto:kjp.berlin-buch@helios-kliniken.de)

**Web** [www.helios-kliniken.de/berlin](http://www.helios-kliniken.de/berlin)

### **Day Clinic**

#### **Tagesklinik**

#### **HELIOS Klinikum Berlin-Buch**

#### **Tagesklinik für Kinder- und Jugendpsychiatrie und Psychotherapie**

Schwanebecker Chaussee 50, 13125 Berlin

**Phone** (030) 9401 – 15400

**Fax** (030) 9401 – 55409

**Email** [kjp.berlin-buch@helios-kliniken.de](mailto:kjp.berlin-buch@helios-kliniken.de)

**Web** [www.helios-kliniken.de/berlin](http://www.helios-kliniken.de/berlin)

# Reinickendorf

## **Outpatient Clinic**

### **Institutsambulanz**

**HELIOS Klinikum Berlin-Buch**

**Kinder- und jugendpsychiatrische Institutsambulanz**

Schwanebecker Chaussee 50, 13125 Berlin

**Phone** (030) 9401 – 54422

**Fax** (030) 9401 – 54449

**Email** [kjp.berlin-buch@helios-kliniken.de](mailto:kjp.berlin-buch@helios-kliniken.de)

**Web** [www.helios-kliniken.de/berlin](http://www.helios-kliniken.de/berlin)

## **Work and Employment (Job Opportunities)**

### **Arbeit und Beschäftigung (Zuverdienste)**

**Albatros gGmbH**

**Textilwerkstatt**

Brunowstr. 15, 13507 Berlin

**Phone** (030) 434 62 69

**Fax** (030) 7476 4510

**Email** [zv.textil@albatrosggmbh.de](mailto:zv.textil@albatrosggmbh.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

**Albatros gGmbH**

**Zuverdienst im Tageszentrum Alt-Reinickendorf**

Alt-Reinickendorf 33, 13407 Berlin

**Phone** (030) 498 57 33

**Fax** (030) 4985 7341

**Email** [tz.de](mailto:tz.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

**Albatros gGmbH**

**Zuverdienst im Tageszentrum Waidmannslust**

Waidmannsluster Damm 174, 13469 Berlin

**Phone** (030) 411 51 78

**Fax** (030) 4091 4860

**Email** [tz.waid@albatrosggmbh.de](mailto:tz.waid@albatrosggmbh.de)

**Web** [www.albatrosggmbh.de](http://www.albatrosggmbh.de)

# Reinickendorf

## **Albatros gGmbH**

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**Fax** (030) 4355 5364

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**Web** www.albatrosggmbh.de

## **Der Steg gGmbH**

### **FTS Recycling-Werkstatt, Papierstrasse**

Alt-Reinickendorf 29, 13407 Berlin

**Phone** (030) 498 576 911

**Fax** (030) 498 576 999

**Email** christian.sons@steg-recycling.de

**Web** www.dersteg.de

## **Contact and Counseling Centers**

### **Kontakt- und Beratungsstellen (KBS)**

#### **Albatros gGmbH**

##### **Kontakt- und Beratungsstelle**

Berliner Str. 14, 13507 Berlin

**Phone** (030) 433 22 22, 319 831 222, 319 831 221

**Fax** (030) 319 831 111

**Email** kbs.tegel@albatrosggmbh.de

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### **Confidence and Complaint Office**

#### **Vertrauens- und Beschwerdestelle**

#### **im Bezirksamt Reinickendorf von Berlin**

Frau Keller

Eichborndamm 215 - 239, 13437 Berlin, Zimmer 17 (EG)

**Phone** (030) 90294 – 5111  
**Fax** (030) 90294 – 2142

### **Addiction Counseling Centers (Alcohol and Medication)**

#### **Suchtberatungsstellen (Alkohol und Medikamente)**

#### **Rettungsring e.V.**

#### **Reinickendorfer Zentrum für ambulante Entwöhnungsbehandlung**

Backnanger Str. 9, 13467 Berlin

**Phone** (030) 4053 3176/-77  
**Fax** (030) 4053 3178  
**Email** rettungsring-ev@arcor.de  
**Web** www.rettungsring-ev.de

### **Drug Counseling (Illegal Drugs)**

#### **Drogenberatung (Illegale Drogen)**

#### **Stiftung Sozialpädagogisches Institut Berlin (SPI)**

#### **Drogenberatung Nord**

Alt-Reinickendorf 23-24, 13407 Berlin

**Phone** (030) 493 80 88  
**Fax** (030) 493 80 10  
**Email** drogenhilfe-nord@stiftung-spi.de  
**Web** www.stiftung-spi.de



# Reinickendorf

## Associations

### Verbünde

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## Sociotherapy

### Soziotherapie

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**Phone** (030) 4985 76 935

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**Email** soziotherapie@dersteg.de

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## Häusliche psychiatrische Krankenpflege

Fachpflegedienst für häusliche psychiatrische Krankenpflege

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